Agenda 2022-12-15 **Subsection 8A**

MinutesNovember 17, 2022

Markup Review Version

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1 2 3		ES OF MEETING IITY DEVELOPMENT DISTRICT
4	The regular meeting of the Board of Sup	pervisors of the Harmony Community Development
5	District was held Thursday, November	17, 2022, at 6:00 p.m. at the Jones Model Home,
6	3285 Songbird Circle, Saint Cloud, FL	34773.
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8	Present and constituting a quorum were	·
9	Teresa Kramer	Chair
10	Daniel Leet	Vice Chair
11	Kerul Kassel	Assistant Secretary
12	Joellyn Phillips	Supervisor
13	Dane Short (via Zoom)	Supervisor
14 15	Also present, either in person or via Zo	om Video Communications, were
16	Angel Montagna (via Zoom)	District Manager: Inframark
17	Sean Israel	District Manager: Inframark District Manager: Inframark
18	Joe Brown (via Zoom)	District Attorney: Kutak Rock
19	David Hamstra	District Engineer: Pegasus Engineering
20	Alfredo Alvarez	Servello & Sons
21	Pete Betancourt	Servello & Sons
22	Scott Feliciano	Servello & Sons
23	Vincent Morrell	Field Services Supervisor
24	Brett Perez (via Zoom)	Area Field Director
25	Residents and Members of the Publ	ic
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27	· ·	anscript but rather represents the context of the
28		wailable in audio format upon request. Contact the
29	District Office for any related costs for	an audio copy.
30 31	FIRST ORDER OF BUSINESS	Call to Order and Roll Call
32	Ms. Kramer called the meeting to o	
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33	Ms. Kramer called the roll and indi	cated a quorum was present for the meeting.
343536	SECOND ORDER OF BUSINESS Ms. Kramer stated this is a time of	Audience Comments where anyone from the audience can join in and
37	provide three minutes' worth of comme	ents or concerns to let the Board know what you are
38	interested in and what your feelings on	those subjects are. This is not for back-and-forth or
39	discussion; this is a time for you to share	re your concerns with the Board.
40	Mr. Joe Janeczek stated I have a c	couple quick items. Watering: if we want to save
41	money, stop watering in the middle of	the day when it is 90 degrees. Stop watering the
42	streets, and stop watering when it is rain	ning. Sign: do we really need eleven signs? Can we
43	not just have one big sign or medium-s	ized sign with a quick-response code ("QR code")

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that you can scan on your phone and then go wherever you want to go? I am still curious about a question I asked two meetings ago. About three years ago, we had \$600,000 in reserves. Where did it all go? The Estates flooding does not affect me, but they are starting to build houses there. Your contractor will come back with change orders because it will be harder to get in to make any of those fixes. RV parking: I think you are short sighted on that. If you are going to move that trailer, it will cost you \$200,000 to \$300,000. When you factor that in, you are down to a couple hundred thousand dollars to put the road in with a permanent fix. That is only a two- to four-year payback, not ten years. I have a new RV there. I have not received my letter, and I have a lease I just signed in October. I do not know where the letter went, but it did not come to me. One of the Board members made a comment that we are in competition with free enterprise. The Board members should be looking out for the residents, not whoever works or has a business downtown. That is not your responsibility. I would hope you would keep it that way. I think the RV lot was something that was sold to me when we purchased here that we had it in our community. Insurance rates and everything else change if you move your RV out of your community. A comment was made that the responsibility for a few should not be placed on the many, I am paraphrasing, and yet you are going to redo all the alleys. I think the majority of homeowners now do not have alleys. Should the alleys be burdened on the others who do not have alleys? I keep shaking my head about this, but when it all started with the RV expansion and other projects, it was \$125,000 or thereabouts for projects; three years goes by, and now it is \$500,000. I do not think all the options were looked at. We have a golf course access road. Did anyone talk with them? That would shorten the road substantially. Maybe you did, and maybe you did not. I have a lot more details, but those are the highlights. Ms. Kassel stated you can reach out to any of the Board members and talk with us individually. Ms. Kramer stated yes, please feel free to do so. Ms. Jeanine Corcoran stated I own a home on Oak Glen Trail and am renting a home on Bayflower Avenue because the house is not complete yet. We bought property in November 2020 when I drove through the community and fell in love with it, but it was the most amazing thing. We moved here from New Jersey. Frankly, now when I drive through the community, I am embarrassed. The grounds look horrendous. Honestly if I

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Ms. Kramer stated email us.

- 76 were driving through today looking to purchase land in Harmony, I would not. It is very 77 disappointing. I just paid my tax bill, and seeing what our community looks like now, it is 78 really disheartening that we pay what we pay, and we get less. I do not know what Servello 79 is doing, but branches are still down from over a week ago. I get that this is a big place and 80 they need to clean up everywhere, but it is now a week, and branches are everywhere, such 81 as along Dark Sky Drive and along that pond area. Also coming down the west entrance 82 on Five Oaks Drive, it kind of looks like all the conservation area has had weed killer added 83 because now I can see through onto Schoolhouse Road into their backyards. You are 84 coming into the community, driving on Five Oaks Drive, and it is supposed to look pretty, 85 but it does not. I do not really know how a community development district works because 86 we are new here. I am trying to figure it out and come to meetings and try to help Harmony. 87 From what I read on Facebook, I feel like a lot of people are unheard, and it seems very 88 clique-y here. I am not sure if what I am reading on Facebook is really completely accurate 89 because obviously not everyone comments. As a newcomer coming in and reading what is 90 on the Harmony forum, it seems very clique-y. The other thing I noticed with the agenda 91 today, the lawyer we are paying so much money for, in his findings, he wrote "pubic" 92 streets instead of "public" streets. It does not take very much to proofread a letter before 93 you send it out. Spellcheck does not cover everything. 94 Ms. Phillips stated especially that one. 95 Ms. Corcoran stated that is kind of embarrassing that we are paying somebody. 96 Someone should check. 97 Ms. Kramer stated feel free to reach out to any of us, and we will be more than happy 98 to sit down and talk with you. 99 Ms. Corcoran asked what does reaching out actually mean? 100 Ms. Kramer stated we are not going to get into a back and forth. 101 Ms. Corcoran stated I understand, but how can I reach out? 102 Ms. Kassel stated I will give you my card. 103 Mr. Leet stated on the District's website, all five Board members' email addresses are 104 listed. 105 Ms. Corcoran asked we just express our concerns?
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Ms. Phillips stated I would sit down and talk with you any time.

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108	Ms. Kassel stated yes, let us go have coffee.
109	A Resident asked why do you not do that with the public?
110	Ms. Kramer stated I would be more than happy to meet with residents.
111	Ms. Kassel stated we can do it, but we cannot do it with more than one Board member
112	at a time.
113	Ms. Kramer stated we can have only one Board member present.
114	Ms. Phillips stated Sunshine Law.
115	Ms. Kramer stated I went to the Lakes, and we had a fabulous discussion.
116 117 118 119	THIRD ORDER OF BUSINESS A. Servello & Sons ("Servello") Mr. Feliciano stated I am the vice president of operations with Servello. First and
120	foremost, I would like to apologize to you for the way the grounds look. It is quite
121	embarrassing when we fall off on details. As to the spraying of the conservation area, that
122	is not Servello. We do not do anything like that. I would like to announce a couple changes
123	to the Board today. Mr. Alvarez will assume all maintenance responsibilities moving
124	forward. Mr. Betancourt will no longer be responsible for any maintenance responsibilities.
125	Mr. Betancourt's main focus will be with Jason, our irrigation technician, and those two
126	will handle irrigation for Harmony. Everything involving maintenance, such as reports and
127	responsibilities of the crews, will now go through Mr. Alvarez. He was foreman out here.
128	I want to be able to let him focus on nothing but maintenance. Mr. Betancourt was focusing
129	on maintenance and irrigation, which in return, was unfair to Mr. Betancourt in a sense,
130	but he could not focus on one thing 100% of the time. Getting the property and some of
131	the areas where we need them to be I think is Mr. Alvarez's responsibility. One other thing
132	I want to bring up is, I was brought into the loop on Clay Brick Road regarding the sod.
133	Ms. Kramer stated yes, and the irrigation problems.
134	Mr. Feliciano stated I spoke with Mr. Perez about it and with Mr. Betancourt about the
135	irrigation. One of the things I explained to our crews is, the reason why the responsibility
136	does fall back on Servello is, regardless where the clock was located at the time, which was
137	on Mr. Fusilier's property, once we were allowed to get on parcel 1 and locate some valves
138	there to know those valves control that area, we should have provided options to the Board.
139	We did not provide options for those areas; therefore, the onus of losing turf is the

Ms. Kassel asked which areas specifically?

responsibility of Servello. We will replace those areas.

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142 Mr. Feliciano stated Clay Brick Road. 143 Ms. Kassel stated we have a proposal in the agenda package for sod replacement that 144 is no longer needed. 145 Ms. Kramer asked Servello will be taking care of that? 146 Mr. Feliciano stated yes. 147 Ms. Kassel stated we have two proposals. One is for irrigation, and one is for Clay 148 Brick Road. 149 Ms. Kramer stated we will need to pay them to fix the irrigation. 150 Mr. Feliciano stated yes, you will still need to fix the irrigation to get those areas up, 151 but we should have provided more information to you, or more solutions. I think another 152 area is Sagebrush Street. 153 Mr. Betancourt stated it is the easement that leads to the pond. 154 Ms. Kramer asked you will take care of that? 155 Mr. Feliciano stated yes. We will take care of those areas, but we walked those areas 156 back when Mr. Steve Berube was on the Board and Mr. Gerhard Van Der Snel, who was 157 not with Inframark at the time. Those areas had construction debris from home 158 construction. A lot of the sod in those areas was bahia that deteriorated because of the 159 construction. I do not have enough documentation. I cannot find an email right now from 160 Mr. Van Der Snel, but I will share with the Board those two areas with bahia sod, we will 161 replace with more bahia. I know Mr. Perez mentioned one time that the Board may want 162 to consider St. Augustine. I have no issue, but there is an expense for that. 163 Ms. Kramer stated when I went out to look at those areas, it seemed what is 164 predominantly there now is St. Augustine. It seems as though they sodded the St. Augustine 165 up to the back property lines where the property lines cut off, and then bahia from there. 166 Mr. Feliciano stated I think what happened was, over a period of time when you have 167 two yards beside each other that have St. Augustine, the runners run into the bahia, and 168 they will suffocate out the bahia if the St. Augustine turf is healthy. I think that is what you 169 are probably seeing there. Originally, those areas were bahia when we first looked at them. 170 Ms. Kramer stated some replacement needs to be done. But if you have to replace it 171 with bahia, you will not take out the St. Augustine and put down bahia? 172 Mr. Feliciano stated you would need strip it.

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Ms. Kramer asked would you infill with St. Augustine at this point?

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174	Mr. Feliciano stated you can, but you will have spotty areas of bahia in it. The problem
175	with these areas being in wide open areas, once you get to the summer months and drought
176	conditions, now you open it up to chinch bugs in those areas. I would caution you on that.
177	Ms. Kramer stated those are irrigated areas in between. I hope we are talking about the
178	same thing. They are access from the road to the back area of the pond.
179	Mr. Feliciano stated yes, I do not know how much the zone in that area covers. I will
180	need to look at that and investigate. If that zone stretches around a pond, then you are going
181	to be watering bahia.
182	Ms. Kramer stated no, it does not. I think Mr. Betancourt investigated it.
183	Mr. Betancourt stated it does. Those zones that water easements also run behind the
184	houses to where the next zone begins. They will water some of the pond.
185	Ms. Kramer stated then I misunderstood what you explained previously. I thought you
186	said those areas, but we can see. Maybe the homeowners will work with us and adjust their
187	sprinklers.
188 189	i. Plant Renderings for Ashley PoolMs. Kassel stated a couple images are in the agenda package for the Ashley Park pool
190	area, from a prior proposal that I am not seeing. I am not sure what these plants are. It kind
191	of looks like liriope and maybe arboricola. I do not see a proposal that goes along with the
192	images.
193	Mr. Betancourt stated we had this discussion before. That would be proposal #6611.
194	Ms. Kramer stated that is outside.
195	Mr. Betancourt stated that is also on Mr. Morrell's monthly report for the area at Ashley
196	pool.
197	Ms. Kassel asked what are the plants?
198	Mr. Betancourt stated arboricola and liriope.
199	Ms. Kassel stated we have a beautiful image but no proposal to go along with it. I was
200	not sure where that proposal was or what month it was. I do not remember how much it
201	was or how much plant material it was.
202	Ms. Kramer stated I think we are going to have to bring that back.
203	Ms. Kassel asked table it?
204	Ms. Kramer stated yes, let us bring it back when we have the numbers and descriptions.
205	Mr. Feliciano stated I think it was two meetings ago. The last meeting I attended, Board
206	pulled the proposal and you decided to table it until images were provided. I think the

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207	mishap probably happened when we did not resubmit the proposal because we assumed
208	you still had the proposal.
209	Ms. Kassel stated we will ask Inframark to include it in the next agenda package. Sorry
210	for the delay.
211 212	ii. Servello #7312, Sod at 3308 Cat Brier TrailMs. Kassel asked do we have an explanation for this proposal?
213	Ms. Kramer asked did we dig this up?
214	Mr. Betancourt stated Mr. Morrell can explain this. It was a request from Mr. Morrell
215	in front of that home.
216	Ms. Kramer stated it is in front a home. It looks like a gasline may have been put in
217	there or something. I saw a marker, but I do not know what it was from. Did the District
218	need to do some work out there?
219	Mr. Morrell stated this is in the easement in front of the home. Basically, the sod was
220	in bad condition in all the space, so the resident is asking for new sod. This is why we
221	requested a new proposal for sod installation in that easement.
222	Ms. Kassel asked was work recently done there by the District that we damaged the
223	sod?
224	Ms. Kramer asked is it just a resident's request?
225	Mr. Morrell stated yes, it was a long time ago, before the letter was sent regarding the
226	easement.
227	Ms. Kramer stated I do not know what the Board feels. I do not see a significant
228	difference from other areas. There are leaf litter issues.
229	Ms. Kassel stated I saw this and wondered why it was in the agenda package because
230	it had no explanation. Maybe we table it. Now that we know it is a resident request, we can
231	look at it. Essentially, other residents have wanted us to replace their sod. Now, that
232	property is the responsibility of the homeowner, so I am guessing we will end up not
233	approving this, but it is worth a look.
234	A Resident stated 75% of those sections along there do not have residents.
235	Ms. Kassel stated I would not say that. I have grass in front of my house. All my
236	neighbors have grass in front of theirs.
237	Ms. Kramer stated there are a lot of reasons the grass is dying. A lot of it is traffic if

they use it as a parking area out front.

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239	A Resident stated we are right across from this address, and a lot of it is due to the lack
240	of maintenance on it. I will be honest with you. It is the trees and the grass. We have never
241	been to a meeting, and we wanted to come tonight. Leaves have been on it forever, and if
242	leaves are just sitting on it, that will kill the grass. I agree with a lot of people about why
243	we have to take on the maintenance responsibility now.
244	Ms. Kramer stated at this point, this is strictly among the Board members. We will
245	never finish the meeting if we spend time in discussion with residents. Do we want to table
246	this proposal?
247	Ms. Kassel stated let us table it for now. We can bring it back at the next meeting.
248 249	iii. Servello #7313, Sod for Clay Brick Road Ms. Kramer stated Mr. Feliciano has clarified that Servello will be dealing with this.
250	A Resident stated someone posted on Facebook that chat was disabled on the Zoom
251	call.
252	Mr. Leets stated yes, that is true. Chat is disabled for recordkeeping requirements. Some
253	participants on Zoom wanted to speak during audience comments and did not hear where
254	we asked for their comments.
255	Ms. Kramer stated we can reopen it.
256	Ms. Kassel stated yes, we can do that after we are finished with Servello's report.
257 258	iv. Servello #7311, Irrigation Maintenance on Zone 14 Ms. Kassel stated proposal #7311 is to track and locate the valve for Zone 14 and install
259	a node for watering of new sod at the Clay Brick area.
260 261 262 263 264 265	Ms. Kassel made a MOTION to approve proposal #7311 from Servello to track and locate the valve for Zone 14 and install a node for watering of new sod at the Clay Brick area, in the amount of \$722.
266	Ms. Phillips asked what is this?
267	Ms. Kramer stated it is an irrigation proposal, and I am not sure why it is before the
268	Board. This could have been approved without coming to the Board based on our
269	purchasing policy, but we will address it since it was in the agenda package. This is an area
270	that was on the irrigation section that the box was on Mr. Fusilier's property, and he locked
271	it so we could not get to it. They found a work around, and this is the work around that will
272	correct it and get that area on Clay Brick Road irrigated.

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274 Ms. Phillips seconded the motion. 275 276 Upon VOICE VOTE, with all in favor, unanimous approval 277 was given to proposal #7311 from Servello to track and locate the valve for Zone 14 and install a node for watering 278 279 of new sod at the Clay Brick area, in the amount of \$722. 280 281 Mr. Leet asked are there expected changes in staffing for the Harmony contract? 282 Mr. Alvarez stated absolutely. 283 Ms. Kramer stated we look forward to that. I noticed on our invoices for the billings, 284 for irrigation, the new billing is only for irrigation work on lines greater than two inches, 285 but I saw some billings for irrigation less than two inches. I do not know if there needs to 286 be an adjustment in your billing department or what is being submitted to them. If you can 287 take care of that, we need to do that. Also, hopefully you can get up and running quickly 288 with new additional staff until the point where everything is being done on a regular basis. 289 We cannot substitute for missed work. We will still be withholding some of the payment 290 for work that is not done so that we are not paying for work that is not done. 291 Mr. Alvarez stated that is fine, but I want to also address something. We offered a 292 hurricane cleanup authorization, and you have refused it every year. We take care of 293 Victoria Park, Vista Lakes, and other very large CDDs in Orlando. They put on their 294 hurricane authorization, some just \$5,000 where anything that comes in under \$5,000, you 295 move it off the property. You have refused to do that. We will pick up minor branches; we 296 will do that under contract, but when you are talking about excessive debris, as in trailer 297 loads that have to be taken out of here, the service has to come from somewhere. I have to 298 pay for that somewhere. What we have done with other communities where they cannot 299 afford an additional expense like that, they will say because a lot of hurricane debris is 300 down, do not worry about mowing this week but go ahead and pick up debris. Can we trade 301 services that way? Absolutely. With this last hurricane, it was not a significant hurricane 302 to Harmony, but it had debris everywhere. When the staff came in on Friday, they were 303 supposed to do regular mowing. Friday and Monday, there were seven trailer loads of 304 debris. That should have been an additional expense. I understand the Board wants to hold 305 back money for stuff we are not doing as contracted, but we are actually being asked to 306 remove debris that is not included in the contract, and we are not being supplemented for 307 it. That does not even include the additional dumping expense that we have to pay for to

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309	do things like this, it is one of the reasons why we recommend a hurricane authorization
310	for whatever it costs so we can send an entirely different crew here just to remove that
311	debris, and it does not stop the regular crews from doing what they are doing. They are
312	getting yelled at by homeowners for picking up debris, and the homeowner is under the
313	impression that it is supposed to be Servello, not knowing that it is not part of your contract.
314	I want the Board to take things like that into consideration.
315	Ms. Kassel stated thank you for explaining.
316	Ms. Kramer stated yes, and our field services in the past has always taken care of the
317	bulk of that. I am not sure why they did not do it.
318	Ms. Kassel stated maybe there was a misunderstanding.
319	Ms. Kramer stated we will look into that and make sure the appropriate folks are
320	compensated appropriately. I had another question. I think it was about three or four
321	months ago we had a question about branches that were rubbing on the shade structure that
322	you were going to take care of as soon as the arbor crew came in. They have come and
323	gone, and that has not been handled. Also, this was tree trimming from our last fiscal year
324	contract. Has that been finished?
325	Mr. Feliciano stated you have some areas that still need it. They will be back out here.
326	I pulled them off for hurricane cleanup in Victoria Park. We had probably 40+ trees down
327	in Victoria Park, which is a large community, and the trees were blocking roadways,
328	driveways, and other non-structural buildings. So we have been using them there. We just
329	finished that project, so they will be back out here to look at some of them. I know on
330	Butterfly Drive, they will start with hand sawing the smaller oaks. They will not use chain
331	saws but hand saws to make sure we do not harm the oak trees on that road. They will be
332	back out here. For anything non-structural, we have to be notified because I do not know.
333	It has to go through Mr. Alvarez and Mr. Morrell to identify those areas.
334	Ms. Kramer stated this is in the Lakeshore playground area. We have the actual shade
335	structures with fabric awnings, and the branches are rubbing against those. They got
336	stressed during the two hurricanes.
337	Mr. Feliciano stated when they come out here, I will let Mr. Alvarez know, and that
338	will be one of the first areas they hit before the children start playing.
339 340	

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341 342	FOURTH ORDER OF BUSINESS Audience Comments (Continued) Ms. Kramer stated we understand some participants on the Zoom call were unable to
343	get through during the earlier audience comments. Hearing no objection from the rest of
344	the Board, we will reopen audience comments.
345	Mr. Steve Hornak asked will you open this for audience members who came to the
346	meeting late?
347	Ms. Kramer stated yes, it is only fair.
348	Mr. Hornak stated I wanted to understand. I know some Facebook messaging went out
349	about the RV lot that is potentially closing. I want to ask if it is the intention of the District
350	to close that lot and if you are going to take away an amenity that we have had for years,
351	or if you intend to do something to replace it with another location.
352	Ms. Kassel stated if you read the minutes from the last Board meeting, you will see
353	what the discussion was. Feel free to contact any of us. Audience comments is just for
354	comments by the audience.
355	Mr. Hornak asked are the minutes out?
356	Ms. Kassel stated yes, they are online. For anyone who wants to know, the website is
357	HarmonyCDD.org. Go to District Meetings, then Meeting Agendas, and that is where you
358	will find the minutes.
359	Ms. Kramer stated last month's minutes are in draft form in the agenda package, so
360	they are not totally cleaned up yet, but it will give you the gist of the discussion. You can
361	always get the recording from Inframark.
362	Ms. Kassel stated you can reach out to us.
363	Mr. Hornak stated I will.
364	Ms. Phillips stated we just cannot do it here.
365	Ms. Kramer stated hearing no further comments, we will close audience comments.
366	Mr. Feliciano stated I have one more thing. The annuals are not in the new contract.
367	Right now, we are installing annuals in a lot of our communities and putting in holiday
368	flowers. Mostly we are doing red geraniums with white petunias around them. It is my
369	understanding that proposal has been tabled and not approved. If you want annuals, I will
370	ask the Board to reconsider that because we can get them in from our supplier next week
371	going into Thanksgiving. I know a lot of homeowners will have family members coming
372	into town. Your focal point area are the front entrances and medians.

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373 Ms. Kramer stated the last annuals that went in, we were horribly disappointed. They 374 did not look good at all. I do not know if you are upping your game on annuals now. 375 Mr. Feliciano stated yes, we will have the annual supplier install the annuals 376 themselves. We are not going to do them. Please keep in mind, the annuals we do in a lot 377 of communities we have, they do not have the issues that you have. You have major deer 378 issues here. We try to go deer resistant with certain annuals. A lot of deer love anything 379 that blooms, and they will eat it. We are going to put down some deer repellant. In fact, we 380 have been finding out that using rabbit repellant has been helping with keeping deer off 381 annuals. We have been experimenting with that at Victoria Park because obviously they 382 have deer and bears out there. We have been pretty successful out there with it. I just 383 wanted to point that out. Geraniums and petunias can handle hot and cold weather, and 384 they will bloom so you will get a lot of life expectancy out of them. 385 Ms. Kassel stated I will say that I am in and out of the community twice a day during 386 daylight, so I notice the annuals. I have the same problem with a bunch of coleus where 387 they suddenly got leggy. If they are pruned back, they flush out full again. 388 Mr. Feliciano stated I agree. 389 Ms. Kassel stated what I have noticed is, some of the plants fail because they either 390 have a disease or pest, or they are not watered properly, or something digs them out of the 391 soil such as an armadillo, and they are not put back in fast enough. What I really have not 392 seen is deer eating them. I have not seen that with the annuals. Is it my understanding the 393 contract does not include annuals at this point? 394 Mr. Feliciano stated no, annuals and mulch are not included in the contract anymore. 395 You took them out. 396 Ms. Kassel asked does that mean if we want annuals, we need a proposal? 397 Mr. Feliciano stated we would provide a proposal. It would be an additional expense. 398 Ms. Kassel asked can you submit that for next month? 399 Mr. Feliciano stated absolutely. 400 Ms. Kramer stated fire ant mounds are all around the Long Pond. We need a fire ant 401 treatment. We have copious numbers of fire ants right now. If you can handle that, we 402 would appreciate it. 403 Mr. Alvarez stated the horticultural team will be back out here. I will double check. It

might be next week or the week after. Typically, when they are out here and they see ant

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throughout Harmony.

405	mounds, they are supposed to down route them. The only thing he can do is apply ant bait
406	around the ant mound. If you down route them, it is much better; it kills all the ants.
407	Ms. Kramer stated we also have crabgrass. It was pointed out we have a lot of crabgrass
408	in Harmony Square.
409	Ms. Kassel stated I had a question for the District Manager because now that we are in
410	November and we have Board members who have just been elected by default because
411	they qualified and ran unopposed. Do we need to do a reorganization?
412	Mr. Israel stated we will reseat. We cannot do it before November 22, so that will be
413	part of the December agenda.
414	Ms. Kramer stated the election was very late this year, and we have to wait until the
415	second Tuesday after the election. That will be on next month's agenda.
416 417 418 419	FIFTH ORDER OF BUSINESS A. Field Manager Report The field manager's report is included in the agenda package and available for review
420	on the website or in the District office during normal business hours.
421	Mr. Morrell stated respectfully, I would like to take a minute to respond about Servello
422	and what Mr. Feliciano said about the tree branches. Actually, we picked up all the
423	branches throughout Harmony. I have pictures that will show what we were doing. I
424	requested some assistance because we were short staffed, and that was for Cupseed Lane
425	and Beargrass Road. Basically, they picked up tree branches at my request. If they picked
426	up eight loads, that was not by my request.
427	Mr. Feliciano stated (conversation in progress on Zoom due to technical difficulties)
428	golf course side, blowing the leaves over to the owners' side of Five Oaks Drive and Cat
429	Brier Trail, and not picking them up.
430	Mr. Morrell stated they picked up some tree branches at my request. If they had eight
431	loads, that was not ours. Basically, we picked up tree branches the day after the hurricane.
432	I requested they pick up two tree branches. None of the rest they did was ours.
433	Ms. Kassel asked so I understand, they did or did not pick up seven loads of debris?
434	Mr. Leet stated maybe they did, but we did not ask them to. Is that what you are saying?
435	Mr. Morrell stated no, they never asked me about it, so basically they did it but not at
436	my request. They already did it because that was part of the duties but not part of the
437	hurricane contract. I never said something to field services at Servello to pick up all

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439 Ms. Kassel asked did you see them doing it? 440 Mr. Morrell stated they did it. 441 Mr. Leet stated that is why we have declined that authorization in the past because we 442 had field services. 443 Mr. Morrell stated I requested assistance between Cupseed Lane and Beargrass Road 444 for two tree branches because we are short personnel who were busy in other areas, and we 445 had the District truck fully loaded with tree branches. If they picked them up throughout 446 Harmony, that was on them because nobody said anything. 447 Ms. Kramer stated we need to have Inframark work with Servello because we are 448 paying for a full field staff who would have been able to handle it. We will let the two of 449 them work it out. 450 Ms. Phillips stated we get these wonderful reports from Inframark. Mr. Morrell takes 451 pictures, and we get the report every week of all the things that have been done by 452 Inframark in the community. I wonder if Servello would consider making a master list of 453 all the things that are outstanding and then show us as things are done so we can keep tabs 454 on it. Maybe they did take the branches out, and maybe they did not. If it is on the list and 455 we are all looking at it at least once a week, we can notice if they forgot to do something 456 or if some of the residents call us and say something was supposed to be done. I do not 457 know if we are allowed to do much before we get to this meeting, but we get here to the 458 meeting and say we will look into it, and then it is another month. The reports Inframark 459 sends every month are excellent. 460 Ms. Kramer stated those reports cover the deficits on Servello also, if you see a lot of 461 them are assigned to Servello. Then he does a follow-up report you can compare to the 462 previous one of whether it has been completed or not. Unfortunately, a lot of it has not been 463 completed. That is where the complaints come in from residents about the look of the 464 community. We currently have a request for proposal for landscape maintenance that is out 465 on the streets. We are hoping to address that at our December meeting and possibly select 466 a new landscape company for Harmony. 467 Mr. Morrell stated tomorrow is the pre-bid meeting with them. 468 Ms. Kramer stated yes, with anyone who is interested in bidding on that contract. 469 Mr. Leet stated we received one additional bid than we had.

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- November 17, 2022, meeting 470 Ms. Kramer stated yes. I look forward to getting those. Hopefully all four of them bid, 471 and hopefully all four of them comply with the requirements so we can consider their bids. 472 Mr. Leet stated we are on our last road with Servello. 473 Ms. Kramer stated yes, we have had it. 474 Mr. Morrell stated the splash pad water pump is still on backorder. I talked with 475 Andrew from Spies yesterday. They said initially last month they received a water pump 476 with a crack, so they sent it back to the vendor. They are trying to get another vendor, but 477 it is still on backorder. I reached out to the first two vendors, and they said it is hard to get 478 this kind of pump with the size and specification of the splash pad. 479 Ms. Kramer stated we are waiting on a pump. We have no control over that. We will 480 get the splash pad up and running as soon as the supply chain allows. 481 Mr. Morrell stated I am in contact with Andrew every two days. Next Monday, 4M&J 482 Services will be fixing the issue on Buck Lane and the dog park. For the Swim Club exhaust 483 fan, we sent the 50% deposit to the vendor. As soon as he receives the check, he will get 484 the supplies and he will contact me to set up a date for the project. 485 Ms. Kramer stated that will repair the Swim Club vent fans that have been down for 486 maybe five years or more. 487 Mr. Morrell stated yes. The Swim Club pool heater was repaired, and all is working 488 fine. 489 Ms. Kramer stated the heater for the Swim Club pool has been going down a lot. Have 490 we figured out what the problem is? 491 Mr. Morrell stated yes, initially it was a 40-amp controller from the well water pump. 492 They replaced it. The next time he came was just to adjust the valve. When the pool 493 maintenance service came, it was supposed to have more water flow going through the 494 heater. It was adjusted. Now it is running from 85 degrees to 88 degrees. 495 Ms. Kramer stated we are having problems. Some residents keep asking to have it not 496 as hot, and others want it warmer, so we are trying to meet that balance. But it is working 497 properly. 498 Mr. Morrell stated yes, it is working properly. We have three vendors for the Harmony
- 499 sign estimates. I do not know where it on the agenda.
- 500 Ms. Kramer stated the sign estimates are in the agenda package. I was a little confused 501 about them. The one for the interchangeable sign, we do not need 12 interchangeable signs.

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502 We only need one at each entrance, and those would be interchangeable to say things like 503 meeting dates and inform people of where the meetings are and when for the Harmony 504 Residential Owners Association ("HROA"), and even the other homeowners associations 505 ("HOA") could use those. 506 Mr. Morrell stated I can reach out to get a new estimate for the next meeting. 507 Ms. Kramer stated ask them if they can use the current boards that are up there instead 508 of having to recreate all that. That would be helpful. The other sign estimate, we are not 509 looking for new aluminum signs to go on them. We are looking for just the laminate sheet. 510 If we can get the laminate sheet printed, it just presses on, so it should be a lot less expensive 511 than \$7,000. It should be a couple hundred dollars. 512 Mr. Morrell stated next week, I will reach out to get them for the next meeting. 513 Ms. Kramer stated field services had been assigned to get some more alligator warning 514 signs. There was supposed to be one for each of the foot bridges and a couple for 515 Waterside's lake. Have those been ordered? You can order them online. They do not have 516 to be specially printed. 517 Mr. Morrell stated a vendor in Kissimmee is supposed to be sending me this. I should 518 have the new estimate next week. Do you mean the locational signs? 519 Ms. Kramer stated no, these are just the small alligator warning signs you can order 520 online, they come in, and you can put them in place. 521 Ms. Kassel stated they are \$30 apiece on Amazon. 522 Mr. Morrell stated I will talk with Mr. Perez regarding this because I have an inventory, 523 and I want to be extremely sure how many we need. 524 Ms. Kramer stated we need two, one for each foot bridge. You need maybe four for 525 Waterside. In a previous agenda package, you have almost 100. We do not need that many. 526 Ms. Kassel stated there are all kinds of signs as low as \$12. 527 Mr. Morrell stated you want low profile. 528 Ms. Kassel stated this one is great. It says, "Danger: Alligators and Snakes in the Area, 529 Stay Away from the Water, Do Not Feed Wildlife." 530 Ms. Kramer stated that works. 531 Mr. Morrell stated I will do this tomorrow. 532 Ms. Kassel stated this is \$28.64.

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533	Ms. Kramer stated keep a low profile. We do not want them up in the air, blocking
534	anyone's view. Also the kiosk signs.
535	Mr. Morrell stated actually, we installed one of them. We figured it out how to copy
536	and laminate it. Tomorrow I can try to get one for a sample from Office Depot. They can
537	make copies and laminate them. We can install them under the plexiglass.
538	Ms. Kramer asked you have gotten all the files?
539	Mr. Morrell stated yes. We are going to paint all the stands and the plexiglass.
540	Ms. Kramer stated that is critical because it really takes our neighborhood down.
541	Mr. Morrell stated we are waiting for reimbursement from Kissimmee Motor Sports
542	for the repairs. They told me they will send it to me onsite, so it will be arriving in our
543	office in Harmony.
544	Ms. Kramer stated that is about \$3,000 for warranty work.
545	Mr. Morrell stated for the clutch repair.
546	Ms. Kramer stated it was about 18 months ago.
547	Mr. Morrell stated when I went to the facility, the person from Polaris was there, so it
548	was easier to explain.
549 550 551 552 553 554 555	 B. Field Proposals Global Turf #16747, 1200 Hauler Global Turf #16746, 800 Haulers Advantage Golf Cars #85569, Club Car Advantage Golf Cars #85568, E-Z Go Wesco Turf #14439, Toro Workman GTX Ms. Kramer stated these are proposals for replacement vehicles. One vehicle was
556	stolen, and one was in an accident. These are vehicles for staff to get around our
557	community.
558	Mr. Morrell stated Mr. Perez had all the information regarding these, but he told me
559	the agenda included the three different prices.
560	Ms. Kramer stated proposal #16747 from Global Turf is for a Cushman for \$12,918.30.
561	I presume that is a new one. Proposal #16746 is for two used Cushman gasoline powered
562	for \$11,990. Proposal #85569 from Advantage Golf Cars is for a new electric club car, 48
563	volt, for \$10,839. Proposal #85568 is for lithium ion E-Z-Go for \$12,530, which has a two-
564	year warranty on the vehicle and five-year warranty on the lithium battery. Westco Turf
565	provided two proposals for Toro Workmans. Proposal #14439 is for a Toro Workman
566	lithium for \$19,589.94 and a Toro Workman electric, which is just batteries, for

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567	\$15,318.32. Both of those have a two-year warranty or 1,500 hours. The bigger question
568	we need answered, other than price, is availability. I did not see anything in the agenda
569	package as to which, if any of these, are currently available. I presume the two used ones
570	are available immediately. I presume they are on the lot. Do you know or did Mr. Perez
571	give you any information about this?
572	Mr. Morrell stated the only thing I know is the golf carts have beds for tools.
573	Ms. Kramer asked would the Board consider tabling this until Mr. Perez is able to
574	regain the connection? This is an odd day for our meetings, and Mr. Perez and Ms.
575	Montagna are at other previously committed meetings today.
576	Ms. Kassel stated we need to understand all of this, the pros and cons of each option
577	and what is recommended as giving us the best price and service.
578	Ms. Kramer stated if Mr. Perez joins before the end of the meeting, we will consider
579	these items. If not, we will table this until next month.
580	Mr. Jonathan Sarlo stated this is a thankless job. I understand the frustration of the
581	community members. I understand the frustration probably of the Board members, in terms
582	of seeing a lot of things out there. It should not fall on deaf ears, and there are a number of
583	issues.
584	Mr. Israel stated I would leave it for the end so we can get through the meeting.
585	Ms. Kramer stated yes, if we do resume connectivity with Zoom, we need to leave the
586	rest of audience comments for the end of the meeting so we can get through our business
587	items. We need to wait for our Board member and attorney at a minimum.
588	Mr. Israel stated going back to the parts, they were actively available when these quotes
589	were given, but that was about 60 days ago, so we are not 100% sure if those parts are still
590	available. They were at the time.
591	Ms. Phillips stated we are asking for these quotes, and they are provided for the
592	meeting. Can we just give a list of specifications to Inframark and have them pick out the
593	best one for your duties, not to exceed a certain price? If they bring it to us and there is air
594	shortage, especially with the hurricane in southwest Florida, they will be needing that type
595	of program for all the work that will be going on down there.
596	Mr. Leet stated we will reopen audience comments at the end of the meeting. We have
597	had unexpected connectivity issues. We are moving on to the District engineer's report and

through the agenda. We will open the floor for comments at the end of the meeting.

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C. District Engineer Report

i. Updates

Mr. Hamstra stated I have two updates and two questions. First, you approved the milling and resurfacing for neighborhoods C-1 and C-2. The agreement has gone back and forth between Mr. Wes Haber, Greg in my office, and CCI the contractor. He has signed the agreement. I think it has gone back to Mr. Haber to review because he made some changes. If Mr. Haber accepts those changes, then it will go to Ms. Kramer for signature, and they will be good to go. That is in progress.

ii. Estates Drainage

Mr. Hamstra stated at the last meeting regarding the Estates, we had grouped together all the recommended improvements. The Board asked me to break those up into pieces so we can phase it. If you recall, we had three distinct repairs. One was two pipes that need to be slip lined because the entire pipe has been compromised. The one pipe was compromised because of fence posts, and all the pipes connect to inlets that had all the leaks and poorly constructed connections. I am recommending, and I brought a proposal from Atlantic Pipe Services, to delay the slip lining of the pipes until the houses continue to be completed so that we do not have any equipment going out there and potentially compromising them. The proposal I will distribute is for the eleven specific repairs: seven where the pipes touch the inlets, and four places where the pipe joints are separated but the pipes are too small to get slip lined. It is eleven repairs in total, in the amount of \$27,715. This will not require any permitting. It is all considered 100% maintenance. I will provide this to Mr. Israel and the Board for your files. I received it just today from the vendor. I told them we were going to put on hold the slip lining for now. This proposal is for the eleven specific repairs that were identified during the closed-circuit televised section that was done several months ago before the hurricanes came.

- Ms. Kassel stated this is asking for a local dump site.
- Mr. Hamstra stated I am not sure what they have that needs to be disposed. If you approve this, I can talk with Brandon about what he is disposing of. We are not asking them to pull out any products. We are asking them to remove the inlets. I am not sure if it is just the canisters or the products that get delivered when they do the work. I will ask him.
- Ms. Kramer stated the canisters and stuff would pretty much be our current waste hauler. If you could check on that, it would be appreciated.

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632	Ms. Kassel asked to what degree will these repairs help reduce some of the flooding
633	that has been going on in the Estates?
634	Mr. Hamstra stated the only flooding that is taking place is at the Gables, and that is
635	not even flooding. It is a nuisance, but their particular property backs up against the lowest
636	area in the community. The inlet that drains that area is affected by high stages in the pond,
637	which gets affected by the lake it is discharging into. Unfortunately, none of this goes
638	toward alleviating that. This is just to repair a compromised infrastructure. I wish I had a
639	simple solution for them. If we fill in that area, then we are compromising the vegetation
640	and the whole reason we had an open space back there. We cannot install a pump and keep
641	pumping into the lake because it will come back at us since the lake will be high. I wish l
642	had a silver bowl for that to help them out.
643	Ms. Kramer asked those low areas that are common space or District-owned land, were
644	they designed as dry retention? Can you tell?
645	Mr. Hamstra stated I do not think they were designed from the stormwater management
646	system because the ponds were designed to handle quality and quantity. I think it was just
647	the intent not to disturb the vegetation and maybe not looking carefully at the topography
648	versus the ponds. Maybe it should have been caught.
649	Ms. Kramer stated it is not going to correct that problem, but that problem is not a
650	flooding problem that will endanger anyone's home. It is not really flooding.
651	Mr. Hamstra stated it is not structural flooding; it is nuisance flooding.
652	Ms. Kassel stated we only had this problem since we have had a lot of rain. When the
653	lake was low and the ponds were lower, it was not an issue. But because we have had a lot
654	of rain—this spring, last year, a hurricane with twelve inches of rain in September—I think
655	that has added to the problem the Gables are experiencing. There is just a high water table
656	right now. The ponds and the lake are high.
657	Mr. Hamstra stated we had problems in other areas, but we found out the County has
658	some plugged pipes. They came out and unplugged them, so that solved that issue. That
659	has gone away, so that has been fixed by the County. During dry periods, it should be
660	perfectly normal. During above-average wet seasons, like we had this year, it will be
661	problematic for them, unfortunately. Mosquitoes are quite out of control sometimes.
662	Ms. Kramer stated these repairs are going to fix and prevent the problems that we saw,

maybe before Mr. Hamstra's time, near the tavern where we had a break in the pipe and

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664	the soil went down the pipe, which resulted in further pipe clogging and deposition in the
665	stormwater ponds.
666	Mr. Hamstra stated the pipe joints being separated too far causes the earth above it to
667	eventually create a little sinkhole. It dumps the dirt in the pipe. The pipe gets clogged again.
668	Then people are concerned if they have a sinkhole in their yard. It is to remedy those
669	situations.
670	Ms. Kramer asked that is this proposal?
671	Mr. Hamstra stated that is the eleven repairs.
672	Ms. Kramer stated the remainder of the repairs will be done after they build out the
673	Estates because the construction process could affect those pipes.
674	Mr. Hamstra stated the two locations where the pipes need to be slip lined, once those
675	adjacent lots are done, then we can do them. We do not need to wait for the whole
676	subdivision. It is two distinct areas where the pipes will be slip lined. If they ever finish the
677	houses in the Gables which are taking forever, we will look into that. I know you wanted
678	to separate this and delay some of the costs to the Estates, but this first one is the eleven
679	repairs specifically to the pipes and inlets.
680 681 682 683 684 685	Ms. Phillips made a MOTION to approve the proposal from Atlantic Pipe Services for eleven pipe and inlet repairs, in the amount of \$27,715. Ms. Kramer seconded the motion.
686	Ms. Phillips stated we do not want to do it.
687	Ms. Kassel stated we do not want to spend the money.
688	Ms. Kramer stated we do not, but this is the core of what the District does, which is to
689	maintain the infrastructure to make sure our houses do not flood. This is the core mission
690	of the District.
691	Ms. Kassel stated especially when it comes to water issues.
692	Ms. Kramer stated yes, especially in Florida. Does Mr. Short have any questions? I
693	know you do not have a copy in front of you.
694	Mr. Short stated I do not have any questions. It seems like a logical path. It seems
695	overdue.
696	Ms. Kramer stated yes.
697	Mr. Leet stated it will not get any cheaper.

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698	Ms. Phillips stated exactly.
699 700 701 702 703 704	Upon VOICE VOTE, with all in favor, unanimous approval was given to the proposal from Atlantic Pipe Services for eleven pipe and inlet repairs, in the amount of \$27,715. Mr. Hamstra stated I will have Atlantic Pipe Services get with Mr. Haber to get the
704	agreement underway to get them started.
706	iii. Hurricane Nicole Request for Public Assistance
707	Mr. Hamstra stated my last item is a question for Mr. Israel or the Board on the debris
708	cleanup. Are you filing for public assistance from FEMA? Or are you just absorbing those
709	costs?
710	Mr. Israel stated I think our intent is to try to get it wherever we can.
711	Ms. Kramer stated I do not know what the process is. Will it cost more to apply for it?
712	We had very little debris.
713	Mr. Hamstra stated it will take three to five years to get reimbursement. It is quite a
714	process, and they are very specific about regular yard debris, debris caused from the storm,
715	and trash. If you were not careful about keeping track of those independently, your chances
716	of receiving reimbursement will probably be compromised.
717	Ms. Kramer stated I do not think we had any trash at all. We had minor tree debris. A
718	lot of the residents, when the tree debris fell on their yards, cleaned it up themselves. We
719	had maybe one or two trees that had already died and came down, but they were very small.
720	Mr. Hamstra stated I bring it up because there is a 60-day clock in which to apply.
721	Mr. Israel stated I can get with Ms. Montagna and Ms. Brenda Burgess to see if they
722	started that process. I know that was one of the first things we did for pretty much all our
723	districts. We started going down that process.
724	Ms. Kramer stated let us balance out the cost for applying to what we might get back.
725 726	iv. MiscellaneousMs. Kramer stated the road through the garden, there was an issue. There was some
727	confusion. The Harmony Central folks in exchange for an easement agreed to grade that
728	road. Evidently when our previous attorney provided the documents, it only included that
729	area in the pipeline right-of-way and not the area from the right-of-way to where the RV
730	storage gates are now. They have done that. I spoke with Mr. Dan Evans, who is heading
731	up the development in Harmony Central. He understood and was confused. He said the
732	person who negotiated this was a man. Evidently, it was Mr. Berube. He did not carry

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733 through on what the desires of the Board were to have, not just the area that they were 734 going to damage graded but our entire road in exchange for the easement. That fell through 735 the crack. I spoke with Mr. Evans, and he said he will be getting with Jr. Davis and get 736 back with us. He is pretty sure that if we can arrange to provide the shell material that the 737 road is made out of now, he can get them to come in gratis and grade it and improve that 738 road. I wanted to check with Mr. Hamstra. Is shell material the right thing to put down 739 there now? 740 Mr. Hamstra stated gravel is better, but if you are getting it done for free, do it. 741 Ms. Kramer stated they are not going to provide the material. The District has to 742 provide the shell or gravel. You are recommending gravel? 743 Mr. Hamstra stated yes. 744 Ms. Kramer stated they mentioned shell. 745 Mr. Hamstra stated shell kind of degrades when it gets wet. They have only done 746 parallel to the road; when it peels off toward the RV lot, they did not do that portion. 747 Ms. Kramer stated correct. But he said he would try and work it out to where they will 748 provide the equipment and manpower if we can provide the material. They could come in 749 here and just knock the top off and knock them in, but we have seen already on the part 750 they already did that it is deteriorating quickly again. 751 Ms. Kassel asked really? On the part we just did? 752 Ms. Kramer stated yes. It is starting to rut quickly. Maybe that is why it is important to 753 put gravel on it, to mix it in with the shell. I will stay in touch with him and get that worked 754 out and get field services to find some providers of gravel so we can get that done. 755 Mr. Hamstra stated when all the paperwork is signed for the milling and resurfacing, 756 we may want to do some type of information, door hanger, or email for a heads up for those 757 residents when they will be doing the work because it will be making some noise. Probably 758 after the holidays. 759 Ms. Kramer stated that sounds great. One other thing we discussed when you first were 760 engaged were the cattails in our stormwater ponds that we are responsible for maintaining 761 on the golf course. Have you been out there to assess those golf course ponds yet? 762 Mr. Hamstra stated I have not been yet. Mr. Morrell and Mr. Perez let me know that 763 Mr. Morrell and his staff have finished my first round of cleanups on ponds outside the

golf course. Now that the weather is getting nice, I will get the interior as well.

- Harmony CDD November 17, 2022, meeting 765 Ms. Kramer stated that will be great because the golf course has contacted us. We are 766 also having cattail growth. As you know, it was pretty bad already, and it has gotten 767 exponentially bad. As I think we were advised by either Katherine or you that when the 768 biomass gets that big, then it is no longer a spray treatment but is a harvesting. It looks like 769 we are there. 770 Mr. Hamstra asked is that a District responsibility or the golf course? 771 Ms. Kramer stated it is our responsibility. 772 Mr. Hamstra stated I know the control structures are yours. I did not know if the ponds 773 on the golf course were yours. 774 Ms. Kramer stated we have an easement and agreement. 775 Ms. Kassel stated to maintain the stormwater drainage system. 776 Ms. Kramer stated yes. The golf course folks were a little upset that we were 777 erroneously told or informed that they wanted us to keep our hands off the ponds. I think 778 that was three or four years ago. 779 Ms. Kassel stated I was told as a Board member that the golf course did not want us 780 managing their ponds. 781 Ms. Kramer stated that was erroneous. That was not right.
- Mr. Hamstra stated that is why the map shows blue outside the golf course for District-
- 783 maintained ponds, and inside the golf course we did not do the ponds but the control
- structures. If you are telling me that we also maintain the ponds, I will update the map.
- Ms. Kassel stated they do not belong to the District, I do not think, but we are obligated
- to maintain them because they are part of the stormwater management system.
- 787 Mr. Hamstra stated I will give them a different color to distinguish that.
- Ms. Kassel stated it is interesting because up north, we have problems with the common reef and are always looking for cattails, but they are a problem here.

D. District Counsel Report

i. Memorandum to District Regarding Surplus Property

- Ms. Kramer stated this memorandum on surplus property is how to deal with disposing of surplus property in the District. It is my understanding that this was provided for guidance only, in that, we should follow this but not necessarily for any Board action. Is
- 795 that correct?

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Mr. Brown stated yes, that is correct. Depending on the Board's evaluation and the property in question, the memorandum lays out pretty basic paths for you to consider for

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whenever you are prepared to make a decision about the sale or donation of any surplus property the District owns. I will give you my 10,000-foot thoughts on it. The first option is just to limit the sale or donation to non-profit entities, first within the County and then outside the County. The process is a little less involved from a procedural standpoint, but of course you are talking about a more limited pool of potential purchasers. That might be a good option if the Board is inclined for policy reasons or because you had particular entities or non-profits in mind. If you want to go that route, it is a little less cumbersome but procedurally a little more constrained with respect to the parties that you would be negotiating with. The other option is under Section 274.06, Florida Statutes, and there are two paths under that Statute, depending on the value of the property. If it is less than \$5,000, there is less procedure involved, and you have a broader scope of potential buyers, including private properties in addition to public entities and non-profits. If it is greater than \$5,000 in value, there is more process involved: a public auction and the requirement to make the sale to the highest possible bidder, and a published notice, for example. You have a couple different options for the Board to weigh from a policy perspective, depending on the facts, the value of materials, and what the Board envisions.

Ms. Kramer stated they provided the different resolutions that would be used for each of the different categories. My understanding is we may have some surplus property in the vehicles that we will be scrapping once the insurance is finalized. At this time, we will take that under consideration and select the proper resolution at the time.

ii. Meeting Videos on a Third-Party Website

Ms. Kramer stated this is a question we had previously about being able to post our meeting videos on a third-party website, such as YouTube.

Ms. Kassel stated there was nothing in the agenda package regarding this, no memorandum.

Mr. Brown stated no, there is no memorandum. It is my understanding that you can post the meetings on YouTube. In particular, I think there may have been a question about the requirements to include subtitles and closed captioning for the videos. There is no requirement to include closed captioning for those videos posted on a private, third-party site, like YouTube.

Ms. Kramer stated at this point, it seems we are allowed to do that. If the Board is interested in doing that, I think we should just go ahead and entertain a motion to permit that to be done.

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831	Ms. Kassel stated I do not know who is going to do it, but I will make that motion.
832 833 834 835 836 837	Ms. Kassel made a MOTION to approve Mr. Leet posting meeting videos on YouTube for public consumption. Ms. Kramer seconded the motion. A Resident stated if you put Mr. Leet's name in the motion, you will have to amend it
838	later when he leaves the Board.
839	Ms. Kramer stated we can just say "the Board."
840	
841 842 843 844	Ms. Kassel AMENDED the motion to approve the Board posting meeting videos on YouTube for public consumption. Ms. Kramer seconded the amendment.
845 846 847	Upon VOICE VOTE, with all in favor, unanimous approval was given to the Board posting meeting videos on YouTube for public consumption.
848 849	Ms. Kassel stated when Mr. Leet is no longer on the Board and is no longer posting
850	these, just because he is not on the Board does not mean he cannot record them via Zoom
851	and post them on YouTube. But my question is, what happens that we have now approved
852	this, and Mr. Leet moves or is no longer able to post them.
853	Ms. Kramer stated the Board will have to readdress it at that time.
854 855	iii. Right-of-Way Mowing Responsibility Mr. Brown stated I believe we provided an email in your agenda package that Mr.
856	Michael Eckert prepared, laying out the summary of his findings regarding this issue, in
857	particular focused on the grass in between lots and the street, the landscaping within the
858	rights-of-way in that area. The bottom line is reflected in the materials in the agenda
859	package, that the District has the ability to maintain that area if it would like to because it
860	owns that area, but there is a requirements in the covenants and restrictions for the
861	community that imposes an obligation on the adjacent property owner to maintain that strip
862	of grass and the landscaping. In terms of obligations of the District as opposed to rights,
863	the District has a minimum obligation to maintain it at the level required by County code.
864	I believe the covenants and restrictions impose a higher standard on the property owners
865	to maintain it to the standard in the community, which would exceed the bare minimum
866	required by County code. Beyond that, if there is a life or safety immediate issue, the

District should address it and not try to address through, for example, working with the

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HOA for the home owners to maintain that area. I think that is a basic summary of what Mr. Eckert provided for the agenda package. I can address any questions if there are any.

Ms. Kassel stated I will just say that the memorandum in the agenda package is the result of some residents coming to the meeting last time and asking about the legal authority to require residents to maintain their easements: the area between the sidewalk and the curb. The developer had decided it would be included in landscaping on the boulevards, namely Five Oaks Drive, Cat Brier Trail, and Schoolhouse Road, because those are the boulevards that everyone passes when they come to look at a house to buy. The developer included that. In an attempt to save money, partly, and also in an attempt to make things more equal because the people who lived in those homes for 20 years have the benefit of not having to pay or deal with the maintenance for those areas, we thought it was time to return the responsibility over to the people who own those lots for maintenance of those particular areas and also save the District—and all the residents—money at the same time. That was the thinking behind returning, or turning over, the maintenance, which includes fertilization and weeding. We will continue to water because the irrigation system runs under there. The District will continue to water and maintain the irrigation for those areas, but residents are required to fertilize, mow, weed, et cetera in those areas. At the last meeting, several people asked how we can require them to do that. So we asked our attorney to look into the legality of the District returning this area over to owners to maintain and now it is your obligation to maintain it. This memorandum in the agenda package explains why it is legal.

- Ms. Kramer stated excellent summary.
- Ms. Phillips stated I believe it was \$17,000 the District will save.
- Ms. Kassel stated through Servello. Another vendor was \$120,000.
- Ms. Phillips stated I just figured out how much if we did all of Harmony, so everyone is treated the same, because they do not take care of my easement. For mowing, there are 1,580 homes, and at \$17,000 for approximately 100 homes, it is \$170 per year for each
- 895 home. For 1,580 homes, it would be \$268,600.
- Ms. Kramer stated that is considerable.
- Ms. Phillips stated that is if we want it to be fair. We all have easements. Why are some people getting theirs taken care of? I understand why the original developer did it, but we are not him.

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on some of them.

900 Ms. Kramer stated thank you for that analysis. 901 Ms. Phillips stated I drove Mr. Perez and Ms. Montagna crazy. They just wanted to 902 understand what I was asking, and I got it finally. I suspect we do not want to take a motion 903 to maintain everyone's easement, to the tune of \$268,600. 904 Ms. Kramer stated that was at \$17,000. 905 Ms. Phillips stated yes, that was at the low estimate. 906 Mr. Leet stated while we are discussing this, I guess this goes to one of the proposals 907 we discussed earlier, I agree we definitely have the legal standing to make this change and 908 treat all the property owners the same way, where they are required to maintain that area 909 in front of the sidewalk. In this particular case, though, in the past where the District had 910 been responsible for the maintenance there and that maintenance was lapsing, and now we 911 are throwing the switch and saying it is the owners' responsibility, I think we should at 912 least look at that. There may not be a perfect solution to this, and maybe this goes away 913 when we save that money the first year and then it is a savings going forward, but I think 914 we should at least consider making sure that when we turn over this responsibility that we 915 are at least leaving it in decent shape, and if it had lapsed, we address it. 916 Ms. Kramer stated I understand what you are saying. We had several proposals for the 917 frontage on just one home or a number of them. One proposal was \$1,000 per home to do 918 the grass in front. This latest one was \$1,600 for one home, and then multiply that times 919 100 homes. 920 Mr. Leet stated I am just bringing it up for consideration. I do not think all 100 homes 921 have lapsed. 922 Ms. Phillips stated we can make decisions on an individual basis. 923 Mr. Leet stated that is something maybe Inframark can look at. 924 Ms. Kassel stated I would like to see, at least minimally, leaf removal, fertilization, and 925 checking that the irrigation is working correctly. 926 Ms. Kramer asked as a one-time event? 927 Ms. Kassel stated yes. 928 Ms. Kramer stated we can ask Inframark for a proposal to do that. 929 Ms. Phillips stated there is also an option of putting down groundcover if you do not 930 want grass. I am in the process of fixing up my yard, and I see some really nice groundcover

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Ms. Kramer stated that is what we have discussed because they are very shaded.

Ms. Phillips stated for people who park in front of their house instead of the garage, they are walking over it many times a day.

Ms. Kassel stated there is a particular house on Cat Brier Trail that we were requested to look at over a year ago, actually a number of areas. The problem was, the leaf litter had not been picked up, the irrigation had been turned off, it had not been fertilized, and it was just being ignored. As I mentioned at the last meeting, I did not feel good about turning over these easements to homeowners to maintain when the District had not maintained them very well. Please look into it.

Mr. Short stated this follows under the residents' responsibility due to the HOA. Does the HOA also dictate what kind of groundcover can be there and what kind of grass and things can be put there?

An HROA board member stated yes.

Ms. Kramer stated Inframark will be looking into doing a survey of what might be needed and what the cost would be to do some preliminary work to get those areas up to par at this time. We will bring it back for the December meeting.

iv. Consideration of Resolution 2023-02, Use of Private Emails

Mr. Brown stated you have a resolution in the agenda package, which establishes a policy reflected in Exhibit A thereto for use of District email addresses by Supervisors. The policy, in short, requires Supervisors to use those email addresses. In the event you receive an email that would be a public record concerning District business at your private email address, it would require a Supervisor to forward that to their District email address for purposes of maintaining public records and ensuring those records are preserved.

Ms. Kramer stated a little background behind this is, when we were looking into the legality of the RV parking area and storage area, it came to our attention that a previous Board member had been using his personal email address, and so very little, almost none of the items that are supposed to be in our public record repository dealing with that issue are in them. We wanted to immediately clean that up and get all the Board members now and in the future to use District email addresses. I think it was an insipid policy in the past that we all use our District email addresses, to be sure we maintain the public records. It was not complied with, and it may end up costing the District money to regain those public records. That is also being looked into, to basically close the barn door.

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965 966 967	Ms. Kassel made a MOTION to approve Resolution 2023- 02, regarding use of private email addresses. Ms. Phillips seconded the motion.
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969	Mr. Leet stated I want to make sure this resolution is strictly talking about email
970	communication. If communication is taking place by, say, text messages, does that need to
971	be included in this or handled separately? I want to make sure we all understand.
972	Ms. Montagna stated you should not be communicating District business via text. We
973	try to stay away from that. In the case where you do, yes, that is subject to a public record,
974	as well. I can let legal opine on that, but you should try to stay away from that.
975	Mr. Brown stated the resolution itself does not speak to text messages or other forms
976	of communication. It is specific to emails. That is correct. whatever the form of
977	communication, if you are creating a record regarding communication of District business,
978	that would constitute a public record, whether it is on Facebook or through a text message.
979	All those things could potentially end up being public records, and there would be an
980	obligation on the part of the District to maintain. Sometimes, those things are unavoidable.
981	As to the comment that was just made, if there are instances where communication of
982	District business or back-and-forth between a resident and a Supervisor, for example, by
983	text message, I will ask you to take a screenshot of that and email it to your District email
984	address. We try to avoid those things unless it is something the District has a plan in place
985	to ensure that its records are being maintained.
986	Ms. Kramer stated a question for Ms. Montagna, yourself, and Mr. Perez. Are your text
987	messages with Supervisors maintained as public records at this time? Being that you have
988	Inframark phones and are the public records custodian, if we are texting you or Mr. Perez
989	or another Inframark employee, do those then get catalogued? Or should we be taking
990	screenshots and saving them to our emails?
991	Ms. Montagna stated anytime that I send texts to a Supervisor, if I am traveling or
992	something and cannot get to my email, I usually follow it up with an email, but we will
993	make sure those are screenshot and deposited in the District files.
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995	Upon VOICE VOTE, with all in favor, unanimous approval
996 997	was given to Resolution 2023-02, regarding use of private email addresses.
998	Cilian addresses.
999	v. Basketball Court

v. Basketball Court

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Ms. Kramer asked does Mr. Brown know about this issue, as far as the letter of request?

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Mr. Brown stated yes, I do. I am familiar with the background on this issue and that
there is an issue with the leveling of the basketball court and pooling or puddling issues
because there are some deviations in the surface of the basketball court. I also understand
there were some plenary representations by a representative of the contractor who did that
work and they were going to work with the District to make repairs. That did not happen,
and I believe we received some correspondence from an attorney retained by the contractor
demanding payment of the remaining amount under the contract to be paid. Our
recommended course of action would be to prepare a response to that demand letter,
explaining the contractor's failure to perform and stating payment will not be made until
the defects are addressed. We cannot make any promises at this point about what the
outcome would be from this point going forward. In my experience in the service industry,
you end up with some sort of what I call settling your posture, where maybe you do not get
everything you might get out of this, but it is some sort of resolution for the District, and
certainly not just turning over what remains to be paid on the contract given the failure to
perform. We will evaluate how things proceed from here, but as an initial first step, our
recommendation is to prepare a response to that letter.
Ms. Kramer asked do you need any direction from us?
Mr. Brown stated no, I do not believe we need any direction. If the Board has any

- questions or if there is a desire to consider alternatives, the Board has them, but this is our recommended next step.
- Mr. Leet asked do you have the information we collected about the performance not being to the contract?
- Mr. Brown stated I believe we do. I think Mr. Haber has all that. I would ask if there is anyone in particular we should be coordinating or interfacing with on preparing that letter, or if the Board would like to appoint a particular Supervisor—the Chair or Vice Chair, for example—to provide final review and approval of the response.
- Ms. Kassel stated I am happy to let the Chair review and approve if she wants to.
- Ms. Phillips stated I am, too, since she is the one who measured all the depths and is so familiar with it.
- Ms. Kramer stated that, I am. Yes, I will go ahead and do that if you will let Mr. Haber know I will be his contact on this. Hopefully we can resolve this to everyone's satisfaction.

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1032 Ms. Phillips stated they sounded agreeable on the phone that night when we brought it 1033 up. It does not appear they made any attempt to rectify it, other than to go straight to their 1034 attorney. 1035 Ms. Kramer stated in fact, they did not even invoice us for the final payment. They just 1036 sent a letter from the attorney. That speaks volumes. I looked back through the minutes, 1037 and the key statement is, "Mr. Leet stated we are clear there will be some water. I think we 1038 are talking about one-eighth inch versus three-quarters inch." The representative from 1039 AAA Court Services, Ms. Leonard, stated, "yes and that is a very large difference. We will 1040 definitely correct that issue." 1041 Ms. Kassel stated then she said she was going to check with the owner of the company. 1042 Apparently, he must not have agreed. 1043 Ms. Kramer stated yes, this is where we stand right now. We will work to have it 1044 resolved. I would love for them to come back in and fix that ponding issue. We will do our 1045 best to do what is best for the District on this. 1046 vi. Miscellaneous 1047 Mr. Brown stated I will relay these issues to Mr. Haber and Mr. Eckert. 1048 Ms. Kassel stated I have a question about the public records from our previous legal 1049 counsel, whether or not they have been received, and what the status is. 1050 Mr. Brown stated they have not been received. It is my understanding that our office is 1051 working on a sternly worded letter to your former counsel and some others with regard to 1052 production of those records. 1053 Ms. Montagna stated I am not sure if Mr. Haber or Mr. Eckert responded to you 1054 regarding Mr. Leet's question about placing videos on YouTube. I do not know if you have 1055 that information, but it came down to yes, we can place them on YouTube as a resident, as 1056 opposed to as a representative of the District. 1057 Ms. Kramer stated we dealt with that already. They announced it was fine for the 1058 District to post those. 1059 Ms. Montagna stated great. 1060 Mr. Brown stated the videos being recorded are public records, so if an individual 1061 resident wanted to come in and record a meeting, they could. They could post it where they 1062 wish. There is no issue with who is posting those. Ms. Montagna stated perfect, thank you. 1063

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Ms. Kramer stated there is one other item I would like to inquire of or mention to the Board, while we are under the legal counsel agenda item because it bleeds over into the manager's report. I wanted to touch on it right now. As we look toward moving field services, which is required because we are not up to code having the trailer in the back corner, we investigated the possible location where we could move that facility. Because there is the easement language, they looked at it and determined that the easement, unless it has been affirmatively in writing conveyed to another entity, it is still held by Birchwood LLC. Birchwood Partners is still an active entity within the State of Florida. This easement language not only flows to the parcels in question—U-2 and B-1—but it is also attached to our linear park around the golf course to all of the areas adjoining our streets and homes. All of our pocket parks are burdened by these easements, and this puts us in a potentially very dangerous position in the future if someone wanted to come in and do anything with these parcels. I would like to propose tonight for the Board members to think about and come back maybe in December and discuss it further, which is possibly have our District legal counsel to approach whoever the current controller of Birchwood Acres is. My understanding is, this entity has moved completely out of the area and is not involved in any development at this point to our knowledge. Approach them and see if they would be willing to release the blanket easement language over all those multiple parcels throughout Harmony. We can do it that way. The other thing we could do, he indicated we could go to eminent domain if we needed to go that far with it, or just ignore it and make them force us out, which I do know I am very uncomfortable with that option. Think about it, and next month we can make a decision as to which direction we go to clear up those legal questions on our land ownership. Did I explain that okay?

Mr. Brown stated yes, very well.

E. District Manager Report

i. RV Lot Closure

Mr. Israel stated we drafted a letter that is included in your agenda package. It was sent on November 8, and it informs the residents of the closure that will take place at the end of the year with the refund of fees that will be on a prorated basis.

- Ms. Kassel stated I heard that some have not received that letter.
- Mr. Israel stated yes, I will doublecheck when I get back to the office, but as far as I am aware, November 8 is when they were at least dropped off at the post office.
- Ms. Kassel stated it is nine days later.

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1097 Ms. Kramer asked has anyone here not received the letter? 1098 Two residents indicated they have not received the letter. 1099 Ms. Kramer stated we know the postal system is having serious problems. Hopefully, 1100 if you will give us a heads up by email if and when you get those letters, that way we can 1101 follow up. 1102 Ms. Kassel stated I wonder if we may need to, at this point, since it has been three 1103 weeks when we hoped that letter would go out, maybe we extend the date. 1104 Ms. Kramer stated we could hand deliver the letters. There are only 25. 1105 Ms. Phillips stated I was going to bring this issue up at the end, but I did not know 1106 when to do it. 1107 Ms. Kassel stated you can do it now or under Supervisors' Requests. 1108 Ms. Kramer stated now works. 1109 Ms. Kassel stated I was going to suggest we extend the closure until January 31, 2023. 1110 Ms. Montagna asked if we have email addresses for everyone, and I do not know if we 1111 do, but if we do, would it be beneficial to email them a copy of the letter that was mailed? 1112 They were, in fact, dropped off at the post office on November 8. 1113 Ms. Kassel stated be that as it may, two of the people at the meeting have rental spots 1114 at the lot, and neither of them received the letter, and it is nine days later. Ms. Phillips stated she is saying she can do it by email instead. 1115 1116 Ms. Kassel stated I understand. 1117 Ms. Montagna stated I understand that. 1118 Ms. Kassel stated it is already nine days later, which is 10+ days later after we requested 1119 a letter go out. What I am saying is, we might extend the closure by a month. Next week is 1120 Thanksgiving, and people may have family in town, and then it is the holidays. Maybe we 1121 just give them more time. 1122 Ms. Kramer stated Ms. Phillips can proceed with what she planned to say. 1123 Ms. Phillips stated we have been talking about the RV lot, but at the meeting last month, 1124 we finally made the decision to close it because of the County codes and the expense. It 1125 was difficult. But then, all of a sudden, we discussed when we are going to close it, and we 1126 jumped on it. This has been eating at me since last month because they were not going to 1127 get their letters until November, and now we are in the busiest time of the year with the 1128 holidays and Christmas coming. I really do not think the County would do anything to us

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- 1129 if we gave them even until March 31, 2023. The ones with huge vehicles will take some 1130 doing. We could do the end of their lease or March 31, 2023, whichever comes first. If 1131 someone's lease ends at the end of December, then they have to move it. 1132 Ms. Kramer stated I want to provide it because I think it is important. We are in this 1133 situation because a Board member withheld a lot of information from the entire Board. 1134 Ms. Phillips stated yes. 1135 Ms. Kramer stated I did inquire of our legal counsel and of our District manager as to 1136 the liability because someone posted that we have insurance to cover any liability. They 1137 investigated, and just like any homeowner's insurance, our insurance has the same out, that 1138 if we are operating any kind of facility or amenity that is not in compliance with County 1139 codes, they do not cover us. 1140 Ms. Kassel stated it is what we have been operating at for all these years. 1141 Ms. Kramer stated I want you to be aware that we are hanging out on a limb. That being 1142 said and you now having all the facts before you, I would entertain a motion if the Board 1143 so desires to change the final date of closing. 1144 Ms. Phillips stated I had one other idea, too. Can I bring that up now? 1145 Ms. Kramer stated you certainly may. 1146 Ms. Phillips stated we have 73 spaces, and it will cost approximately \$500,000 to do 1147 the whole road going back there. 1148 Ms. Kassel stated it was less than that. It was the road, fencing, landscaping, and 1149 lighting. 1150 Ms. Phillips stated I heard only \$500,000. 1151 Ms. Kramer stated let me add this, though. The one thing we never got to was the cost 1152 of actually improving the lot itself. The County is requiring us to actually pave the area 1153 road in there. They gave us a waiver on paving; they let us work a deal with Florida Gas 1154 Transmission, which ended being enormously expensive anyway. But they did not waive 1155 or negotiate the requirement to pave into and all the driving lanes throughout. That will be 1156 additional funds. It will be \$500,000+.
- 1157 Ms. Phillips stated just to present my idea, I will use my estimates. I found out there 1158 are 73 spaces. I already did the calculations, so I will use my numbers.
- 1159 Ms. Kramer stated I understand.

1160	Ms. Phillips stated there are 73 spaces. Maybe that could wiggle more or fewer
1161	depending on the layout if it got paved. To raise that \$500,000, it would be \$6,850 per
1162	rental space. Some are bigger than others, but I am using straight calculations. If people
1163	really want this RV storage and are willing to pay \$600 per month, why not? As long as it
1164	is not costing the other 1,500 residents of Harmony for them to have that lot, which is what
1165	we were trying to avoid. If they are willing to shell out the money, I do not see any reason
1166	not to do it, but it will be \$600 per month to store their vehicles.
1167	Ms. Kramer stated it will be something more than that with the additional paving.
1168	Ms. Phillips stated yes, but still, I guess maybe we should have given that as an option.
1169	Some people may say they want to keep their RV there and are willing to pay it. But we
1170	need all 73 to say that.
1171	Mr. Leet stated it does not work to piecemeal it. What if only eight people are willing
1172	to do that?
1173	Ms. Phillips stated that is why I just said, 73 of them should do it. This was an idea I
1174	came up with. We all felt bad about closing it, but we do not have a lot of options. Of
1175	course, we could just wait until we can bring it in from the other direction.
1176	Ms. Kramer stated if we can get it to that point, it makes it much easier.
1177	Ms. Phillips asked does anyone have an idea how much it costs to rent an RV storage
1178	lot at one of the storage facilities?
1179	A Resident stated \$200 for an RV.
1180	A Resident stated \$180.
1181	Ms. Phillips stated so you would not want to pay \$600 to keep it here.
1182	The Resident stated it would not be a good amenity.
1183	Mr. Leet stated we have mentioned the other approaches. The Harmony Golf Preserve
1184	owns that entire property to the northwest of the parcel. Have we approached them? I want
1185	to say this happened in the past, but have we at least approached them to see if there is any
1186	interest? I do not even know looking on a map where the road would be without affecting
1187	their operations.
1188	Ms. Kramer stated we went all over that. We walked it and tried to see. The problem
1189	is, the traffic through there would conflict with their operations. We can try. I have a feeler
1190	out right now to talk with them about another issue we will discuss in a minute. I can broach
1191	that with them also.

1192	Ms. Kassel stated even so, even if they were to allow us access to this road, it would
1193	still not be an allowed use without paving the lot, which is going to be expensive. Does
1194	anyone know what the price per square foot?
1195	Ms. Kramer stated for a brand new road, not repaving.
1196	Ms. Kassel stated I am not talking about a road; I am talking about a lot.
1197	Ms. Kramer stated like our alleys, it would not be repaving. It would be a new road
1198	because you have to do a road bed and everything associated with a new road.
1199	Mr. Leet stated yes, that is not a magic bullet, but at least it would give us the best-case
1200	scenario. Yes, we still have other paving to do, but we could take the access road repaving
1201	out of the picture. I do not know if the price will be close enough that we could swallow it.
1202 1203 1204 1205 1206 1207	Mr. Leet made a MOTION to postpone the closure of the RV lot to March 31, 2023, with digital notification and other possible follow-ups. Ms. Phillips seconded the motion.
1207	Ms. Phillips stated I would say March 31, 2023, or the end of their lease, whichever
1209	comes first. Some of them might end December, January, or February. We can phase it out
1210	that way.
1211	Ms. Kramer stated we have quite a few like that.
1212 1213 1214 1215 1216 1217 1218	Mr. Leet AMENDED the motion to postpone the closure of the RV lot to March 31, 2023, or at the end of the lease term, whichever comes first, with digital notification and other possible follow-ups. Ms. Phillips seconded the amendment.
1219	Ms. Phillips stated otherwise, we have to write new leases for these people. Let us keep
1220	it simple.
1221	Ms. Kramer stated I appreciate that.
1222 1223 1224 1225 1226 1227	Upon VOICE VOTE, with all in favor, unanimous approval was given to postpone the closure of the RV lot to March 31, 2023, or at the end of the lease term, whichever comes first, with digital notification and other possible follow-ups.
1228	Ms. Phillips stated we still need to decide how we are going to notify people.

1229	Ms. Kramer stated I think we should email it. I think there are only 25 who live in the
1230	neighborhood. We might be able to have field services drop off the letter at their house.
1231	Ms. Phillips stated send it certified.
1232	Ms. Kramer stated I do not know; certified mail gets very expensive.
1233	Ms. Phillips stated it is only \$2.00 each.
1234	Mr. Israel stated we can email the letter.
1235	Ms. Kramer stated in my discussion with Mr. Daniel Evans from Harmony Central, I
1236	would like to know what the feeling is. It dawned on me that we will be chatting when I
1237	return in a couple weeks because we have that interconnect the County is requiring of us
1238	in that location.
1239	Ms. Kassel asked what location?
1240	Ms. Kramer stated at the location where the dirt road is now on the pipeline easement.
1241	That pipeline easement area is supposed to have an interconnect.
1242	Mr. Leet asked is it in the planned development ("PD")?
1243	Ms. Kramer stated yes, the PD requires us to have an interconnect with Harmony
1244	Central there. It says equestrian, pedestrian, bicycle, and I guess we could consider golf
1245	carts, but they said absolutely no automobile traffic.
1246	Mr. Leet stated we have an interconnect between us and Harmony West.
1247	Ms. Kramer stated yes, we have two interconnects with Harmony West. I wanted to let
1248	everyone know we will be talking, and I will bring back any information to the Board. He
1249	indicated that they may be willing to improve that pathway to make it a lot nicer, even our
1250	side of it. We will keep our fingers crossed that they will be able to do that for us.
1251 1252	ii. Discussion of Deed of DedicationMr. Israel stated we have been looking at new options for the field services office. I
1253	would like to get some clarity of what the Board would like for that office, in terms of
1254	construction material, potential square footage, permanent or semi-permanent building
1255	based on what we have heard in terms of that easement. Ms. Kramer sent us a picture, as
1256	well, of a potential option or an idea of what that would look like.
1257	Ms. Kramer stated this is a modular building that then the community that has it can
1258	dress it up with a pergola out front, which made it look so much nicer than our field services
1259	trailer currently does. I wanted to let you know it does not have to be a big, ugly trailer
1260	sitting out there, nor would we want it to be. We also have a trailer rental currently, which
1261	is \$490 per month. If we are going to do this, we may want to buy a trailer or even a portable

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classroom and fix it up like this. I cannot see us doing something that would cost us hundreds of thousands of dollars. It just does not make sense at all for what this use is. Mr. Israel brought for each of you a handout that basically shows our PD approval for our Harmony. It also shows what the different categories are. Up above, it shows community maintenance facilities. If you run across, it shows where they are permitted. Basically, they are permitted in every category except conservation area. If we did not want to look at the location we are currently discussing, we would have to find something we owned somewhere else in the community. This is just for you to look at and get familiar with to see if there is some other location. The deed of dedication, as we mentioned, does have that easement over it. When I spoke with our legal counsel, he said that there is a possibility, if we do not get it cleared, that if we put something there, they could come in and say they want to use the whole area for parking and have an easement to do it. He also indicated it may be very hard for them to get us to move. It would be a back-and-forth. We have already seen that the finance people, based on what we went through with Harmony Cove, are not comfortable with easement language and feel it could be broken or something else. Again, it might behoove us to use a modular or easily moved structure, just in that case. I would not want to jeopardize a lot of the District's monies putting something permanent in and then having to move it.

Mr. Israel stated you could do something semi-permanent, where you would actually have pillars versus a foundation, so it would have a crawl space. Then that building could potentially be relocated, versus having a slab. That is where you would fall in the semi-permanent. It just depends on the budget and what you are looking for in terms of use, as well. Do we want to have a garage door so we can store some of our supplies in there, like the Umax? Or are we looking to keep it similar to where we are at, which is probably what you will get with a trailer, more of an office space.

Ms. Kassel stated we have no idea what the cost of these things are.

Mr. Israel stated I think you also need to provide a budget. If we are not 100% sure what we want, whether building material or permanent versus semi-permanent modular, if we can get a budget and an idea of the use we want, I go back and can look at providing the Board with some options, maybe across the whole board, as long as I have a budget that I can use.

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1293 Ms. Kassel stated we have no idea what a reasonable budget would be. I would like to 1294 keep it low, like \$60,000 or less, but I do not know what we will get for \$60,000. 1295 Ms. Phillips stated if it had a meeting room, we would save a monthly meeting fee. 1296 Ms. Kassel stated we are not paying anything for this meeting room. 1297 Ms. Phillips stated some day, we might have to. 1298 Ms. Kassel stated you will not get that in a trailer. 1299 Ms. Phillips stated we could get a modular. 1300 Ms. Kramer stated a portable classroom or something like that. 1301 Ms. Phillips stated you can also do a concrete block. Mr. Israel stated you also have options of steel-style workshops that are a lot nicer than 1302 1303 they used to be. Those can run anywhere from \$15,000 to \$30,000 for the structure, and then the foundation. Concrete can be expensive. 1304 1305 Mr. Hamstra stated it is anywhere from \$150 to \$175 per square foot if you were to 1306 build a house, if you want to scale that back and want x number of square feet for Mr. 1307 Morrell's new area. 1308 Mr. Israel stated that is another thing to take into consideration, where a shop like that 1309 is the internal build-out, but that can potentially be something over time, however you want 1310 to look at that. 1311 Ms. Kramer stated these are some things we want you to think about, and we can bring 1312 it back to the December meeting for further discussion. Inframark will continue to reach 1313 out and look at different options and bring this back. 1314 Mr. Israel stated I will start with \$60,000 as a baseline. 1315 Ms. Kassel stated I just threw that out. I do not know how the rest of the Board feels 1316 about it. I also do not know what kind of site development costs we would have, either within that or on top of it. 1317 1318 Ms. Kramer stated luckily, I pulled up the Harmony code. They did extensive work in 1319 that area, and sewer is right there. In fact, that is the lift station that is fenced in that area. 1320 It looks like site development requirement is one parking space for every 500 square feet 1321 in the building. That will not be a big deal. I think we can, right now just on that little street 1322 apron that comes in there, probably park three cars, at least. 1323 Ms. Kassel stated it would be great to have a garage that could fit our vehicles.

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1324 Ms. Phillips stated also when they are working on something and it starts raining, they 1325 are indoors and can keep working. 1326 Ms. Kramer stated or under cover. 1327 Ms. Phillips stated yes, under cover is what I meant. 1328 Ms. Kassel stated back in early 2019, I paid about \$20,000 for an 18-foot by 22-foot 1329 garage, but it is just metal framing and corrugated metal sides with corrugated metal roof. 1330 I imagine costs have gone up. 1331 Mr. Israel stated they are actually fairly reasonably priced for those. 1332 Ms. Phillips asked are any of the high schools or colleges around here training people? 1333 Do they ever get involved in projects like this? 1334 Ms. Kassel stated typically when you buy one of those kinds of buildings, you buy a 1335 kit and they come and install it. That is included in the price. 1336 Ms. Phillips stated for the other things we are looking at, we can see if there is a shop 1337 teacher at the high school who would like to take that on. 1338 Ms. Kramer stated I have been in areas where they have done that, where the high 1339 school actually builds the structure to your specifications as a project, and then it is 1340 transported and set up on your lot. 1341 Ms. Kassel stated at the very least, maybe a pergola instead of a building. 1342 Ms. Kramer stated so those are all considerations for everyone to think about. In not 1343 knowing where it might go and knowing it is important that we move with all haste in this, 1344 I did reach out to the golf course folks because we did have field management, and that 1345 area is perfect. Field management blends with golf course management. They will reach 1346 out to the owners. The owners were confused as to why we moved out of there in the first 1347 place. It seems Mr. Fusilier never owned that property. They thought we moved out 1348 because Mr. Fusilier owned the trailer, and that is why we were ejected. He did not own 1349 the trailer at all, so that seems to be why we are here. He said that he would check to see if 1350 the owner would be amenable to us moving back there for a short period of time during the 1351 transition period, or if we could work something out long term. That would be an ideal 1352 location. The water and sewer, electric, everything is right there ready to just hook up. 1353 Ms. Kassel stated the only problem is, if we move the trailer there, we still do not have 1354 a garage for the vehicles.

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1355	Ms. Kramer stated yes, we would still have the containers we are keeping them in.
1356	Again, we can look at something there. I will see if they are amenable at all and what can
1357	be worked out.
1358	Ms. Kassel stated that would be easier and quicker.
1359	Ms. Kramer stated yes, it would. Regarding the discussion of the deed of dedication,
1360	that was not just here, but I did want to report that I found another deed in the mystery of
1361	missing deeds. It is quite a long roadway easement that cuts down. It is the back 30 feet of
1362	what used to be Central Bark. Then it cuts down all the way through to U.S. Hwy 192. We
1363	are working with the County to get that enshrined in the property appraiser's database and
1364	working with them on that. This does have the same restrictions as all the others, so if we
1365	can get Birchwood to release those, this would be released also. I wanted to bring it to your
1366	attention and answer any questions if you have them on that parcel.
1367	Mr. Israel stated I will work with the property appraiser's office. I had reached out to
1368	them once, and they initially told me it has been replatted and is part of our property. After
1369	further discussions with Ms. Kramer, we recognize that it is not. I will go back to the
1370	property appraiser's office and start working with them again to make sure that is rectified.
1371	Ms. Kramer stated yes, a very small piece of the section that intersects Five Oaks Drive
1372	is contained in the Phase 3 plat. The remainder of it is in unplatted land, but it is sectioned
1373	off and if sectioned off would have been considered metes and bounds, and it runs all the
1374	way down through that area.
1375	Ms. Phillips stated this is mind boggling to me about all this.
1376	Ms. Kramer stated that this is all floating out around there and we did not even know
1377	we had it.
1378	Ms. Phillips stated yes.
1379	Ms. Kassel stated I have been pushing about the dog park for some time, for Central
1380	Bark.
1381	Ms. Kramer stated I told you I would look for it.
1382	Ms. Kassel stated thank you.
1383 1384 1385 1386 1387 1388	SIXTH ORDER OF BUSINESS A. Minutes for the October 27, 2022, Regular Meeting B. October 2022 Financial Statements C. October 2022 General Ledger Detail D. #270 Invoices and Check Register

1390 1391 1392	Ms. Kassel made a MOTION to approve the consent agenda, minutes as amended by Ms. Kassel and Ms. Kramer. Mr. Leet seconded the motion.
1393 1394	Ms. Kramer stated I want to mention one thing on the invoices. I was concerned that
1395	Servello's entire invoice, which is invoiced a month ahead of time and the invoice is in the
1396	agenda package, but I understand there will be some monies withheld from that invoice. it
1397	we can also amend the motion to include any reduction in Servello's invoices that the
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1398	District manager has deemed appropriate for withholding for that and the changes in two
1399	inches or less of the irrigation lines as appropriate to our contract.
1400 1401 1402 1403 1404 1405 1406 1407	Ms. Kassel AMENDED the motion to approve the consent agenda, minutes as amended by Ms. Kassel and Ms. Kramer, the invoice from Servello to be reduced as the District manager deems appropriate to be withheld, and the Servello invoice amended for two inches or less of the irrigation lines pursuant to the agreement. Mr. Leet seconded the amendment.
1409 1410 1411 1412 1413 1414	Upon VOICE VOTE, with all in favor, unanimous approval was given to the consent agenda, minutes as amended by Ms. Kassel and Ms. Kramer, the invoice from Servello to be reduced as the District manager deems appropriate to be withheld, and the Servello invoice amended for two inches or less of the irrigation lines pursuant to the agreement.
1415 1416 1417	SEVENTH ORDER OF BUSINESS New Business Matters There being none, the next order of business followed.
1418 1419 1420 1421	EIGHTH ORDER OF BUSINESS A. Informational Signs Ms. Kramer stated we discussed this earlier in the meeting and will be tabled to the
1422	next meeting to get appropriate dollar amounts. I would encourage everyone if you can put
1423	together a little description of what you think might be best to put on those signs, that would
1424	be great.
1425 1426	B. Discussion of Donation of Royal Poinciana Tree (Nancy Snyder) Ms. Kramer stated Ms. Kassel was going to look for possible locations.
1427	Ms. Kassel stated yes. Before the previous meeting, I had sent out a list of suggested
1428	locations. Some are along Lakeshore Park where it was not going to be close to any
1429	sidewalks or any facilities, so it could be messy and not in an area where dogs are passing

1430	by or children who could pick up its leaves that could potentially be poisonous. There is
1431	the area by the pavilion between the pavilion and the entry into the parking lot for
1432	Lakeshore. There is an area sort of by the bat house, which is behind the pond. There are
1433	other large strips of land in front of the pond where there is a pretty big margin between
1434	the sidewalk and the pond where it could go. Any of those locations would have a lot of
1435	community visibility.
1436	Ms. Kramer stated without endangerment.
1437	Ms. Kassel stated exactly.
1438	Ms. Kramer stated the area you mentioned between the pavilion and the entrance to
1439	Lakeshore Park, those trees in that area that are going down toward the docks are kind of
1440	waning. I guess they are elms and others and are not looking very healthy. Maybe that
1441	would be a good place.
1442	Ms. Kassel stated the only thing is, a bunch of trees are there.
1443	Ms. Kramer asked this could be on the other side?
1444	Ms. Kassel stated yes. I do not know enough about the particular requirements if it does
1445	not like wet feet or if it does not like to be kept dry or if it does not like a lot of moisture. I
1446	do not know who can give me the answer to that.
1447	Ms. Kramer stated I am a native Floridian who knows native landscaping, but I do not
1448	know about this species. Would Ms. Kassel be willing to take this on? I would be
1449	comfortable turning it over to you to locate it and follow up on it, if you are willing to do
1450	that.
1451	Ms. Kassel stated yes. It grows in a variety of soils. Once established is highly tolerant
1452	of drought and salt. It does not say anything about moisture. My suggestion is between the
1453	pavilion and the entrance where everyone passing by would see it, and they do not have to
1454	go into the park to see it. That is what I propose if we accept the tree.
1455 1456 1457 1458 1459	Ms. Kassel made a MOTION to accept the donation of the Royal Poinciana tree from Ms. Nancy Snyder with gratitude, to be planted between the pavilion and the entrance to the parking lot.
1460 1461	Ms. Phillips asked is that at Buck Lake?
1462	Ms. Kassel stated yes.
1463	Ms. Phillips stated I did not know that was called Lakeshore Park.

1464	Ms. Kassel stated it is the right side of the entrance to the parking lot to Buck Lake.
1465 1466 1467 1468 1469 1470	Ms. Kassel clarified the MOTION to accept the donation of the Royal Poinciana tree from Ms. Nancy Snyder with gratitude, to be planted between the pavilion east of the entrance to the Buck Lake parking lot and the entrance to the parking lot. Ms. Kramer seconded the motion.
14721473	Ms. Montagna asked who will plant the tree?
1474	Ms. Kassel asked can field services help plant the tree?
1475	Ms. Kramer stated it will be very easy to plant. It is maybe six feet tall in a pot. It is not
1476	heavy.
1477	Ms. Kassel asked is it a five-gallon pot?
1478	Ms. Kramer stated it might be a little larger. It is maybe 10 or 12 gallons.
1479	Ms. Phillips asked it is already in a pot?
1480	Ms. Kramer stated I have been babysitting it.
1481	Ms. Kassel asked do we have a tractor?
1482	Mr. Morrell stated yes.
1483	Ms. Kramer stated I do not think it would even take a tractor, just a couple shovels and
1484	strong backs.
1485	Ms. Montagna stated I just wanted to be sure who you wanted to plant it.
1486	Ms. Kassel stated it is a District thing, so we do not want to have Servello charge us
1487	\$300.
1488	Ms. Montagna stated yes, that is where I was going with the question.
1489 1490 1491 1492 1493 1494	Upon VOICE VOTE, with all in favor, unanimous approval was given to accept the donation of the Royal Poinciana tree from Ms. Nancy Snyder with gratitude, to be planted between the pavilion east of the entrance to the Buck Lake parking lot and the entrance to the parking lot.
1495 1496 1497 1498	 C. Proposal for Removal of Concrete Pads Around Oak Tree (Pocket Park in Primrose Willow-Beargrass-Schoolhouse Alley Triangle) Ms. Kramer stated we have five panels that are upheaved and are very much trip-and-
1499	fall hazards. If we remove those five panels, the remining panels which is the bottom of
1500	the semi-circle, would allow for a walk-through from one side of the park to the other. The
1501	proposal originally was \$1,080, but that was for all nine panels. They said they would

1502	prorate it down for the number of panels we choose. If we accept that, we can get the
1503	proposal corrected immediately.
1504	Ms. Kassel stated I want to make sure it is just those five panels.
1505	Ms. Kramer stated it is the top five panels.
1506	Ms. Kassel stated you just said the bottom panels. Now you are saying the top.
1507	Ms. Kramer stated I am sorry; the ones that are not in the connecting portions.
1508	Ms. Kassel stated they are on the far side of the tree.
1509	Ms. Kramer stated yes.
1510	Ms. Kassel stated the path that goes from one side to the other.
1511	Ms. Kramer stated from the bench.
1512	Ms. Phillips stated the sidewalk will still go through.
1513	Ms. Kassel stated yes.
1514	Ms. Phillips stated you can just take out the ones that make it a circle.
1515	Ms. Kassel stated yes.
1516	Ms. Philips stated I went and looked at it.
1517	Ms. Kassel stated I use it frequently. I do not run on the other side of the circle.
1518	
1519	Ms. Kassel made a MOTION to remove the five panels on
1520	the west side of the circle around the oak tree in the pocket
1521	park between Primrose Willow, Beargrass, and Schoolhouse
1522 1523	Road, the cost to be prorated at \$120 per panel, or \$600. Mr. Leet seconded the motion.
1524	Wir. Lett seconded the motion.
1525	Ms. Phillips stated I want to point out that if we do not do this, it will just get worse.
1526	Ms. Kramer stated yes.
1527	Ms. Phillips stated it is a big oak tree.
1528	Ms. Kramer stated and it is dangerous.
1529	
1530	Upon VOICE VOTE, with all in favor, unanimous approval
1531	was given to remove the five panels on the west side of the
1532	circle around the oak tree in the pocket park between
1533	Primrose Willow, Beargrass, and Schoolhouse Road, the
1534	cost to be prorated at \$120 per panel, or \$600.
1535	
1536	NINTH ORDER OF BUSINESS Supervisors' Requests
1537	Ms. Phillips stated we received a report for resident issues when they call in with
1538	problems.

1539	Ms. Kassel stated it just came in today.
1540	Ms. Phillips stated yes. Several said trash was overflowing at the dog park. Are people
1541	sabotaging it? What trash? I take my dog to the dog park and play with my dog. I have
1542	waste bags, and I put my waste in the receptable because it is not trash. How can these
1543	trash cans be getting that full that quickly?
1544	Ms. Kassel stated I will tell you that I pass by those trash cans twice a day, seven days
1545	a week, rain or shine or hurricane. I have not really seen that the trash cans or even the
1546	doggie pots are overflowing. I am not sure what that is about.
1547	Ms. Phillips stated I wonder if someone is taking trash over and dumping it.
1548	Ms. Kassel stated maybe.
1549	Ms. Phillips stated several other reports said the doggie bags were gone. I know we
1550	have 83 stations with doggie bags, and they fill them every week. Is someone stealing
1551	them?
1552	Ms. Kramer stated we have some problems in some locations. We can ask field services
1553	to come back and give a full report. Sometimes kids will get carried away and take one and
1554	run it out. This happens. Some people take more than one, which is typical because they
1555	are walking, not staying at the stations.
1556	Ms. Phillips stated if this happens, then it is not something new.
1557	Ms. Kramer stated they are monitoring it, and they keep it in good shape. They are very
1558	responsive when they get complaints. We had a rash of complaints because Tuesday is the
1559	normal day to empty them, and we had a hurricane on Tuesday. Would you like a formal
1560	report at the next meeting on that?
1561	Ms. Phillips stated no, this is the first time I saw this. It sounds like this happens
1562	periodically. If we were starting to get sabotaged, then I was worried.
1563	Ms. Kassel stated I pass those doggie pots and there is no trash can by the dog park on
1564	Five Oaks Drive. There is one trash can inside the small dog park and one right outside the
1565	big dog park. There is another one as you are coming from Primrose Willow to the dog
1566	park, so three trash cans are right there. As I said, I am typically there twice a day. I have
1567	not seen an issue with overflowing trash.
1568	Ms. Kramer stated sometimes we have a situation where a report is called in or sent in,
1569	and it may not be founded. They still go out and check it to make sure.
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TENTH ORDER OF BUSINESS Audience Comments

Mr. Leet stated I apologize for all the connection issues. I think we figured it out and have stayed away from it the past hour. We have wifi that is provided by Jones Homes for us to use the model here. Usually it is sufficient, but I will look at ways we can make it a little more secure in the future. With the rest of the Board's permission, some residents have been waiting very patiently if we can permit them to take three minutes to address the Board.

- Ms. Phillips stated one gentleman started to speak and then got cut off.
- 1580 Mr. Leet stated yes, Mr. Sarlo.
- Ms. Phillips stated his three minutes can start over.

Mr. Sarlo stated I have been in the community for two years. I fell in love with the community when we first drove through. We moved here from Seattle. It was an absolutely beautiful community when we first moved in. A lot of concerns right now from my part. I will go on record that I am an active critic of the way the community is currently being run from multiple points of view. We run a multimillion-dollar budget. I am quite familiar with budgets. I have procured an organization and spent a lot of money. I understand what goes into it and what it takes. I am fully qualified to understand what goes into profit margins and understand procurement costs and going out to source stuff. When I see things that have gone into the budget, I spend close to \$4,000 per year in assessments and maintenance assessments to live here in Harmony. I see a lot of money right now, quite frankly, going up in smoke. I understand a lot of things need to be rectified and supported in the community. I do not think the excuse should be, which I have heard multiple times, about the sins of the past of what may or may not have been done by previous Boards, but we can control what we have now. The one thing I have concerns with is the amount of expense that is being spent right now, especially in a time when people are hurting for money. I have participated in a number of these meetings. My three main items that I think the Board needs to take a look at, I heard Ms. Phillips make a comment that it is not fair for community members whether it is the RV lot or easements being maintained. Quite frankly, life is not fair. I pay a lot more money to live on a perimeter road. Those who live on interior streets do not pay as much as I do in assessments. There are benefits to living on a perimeter road rather than an interior road. Let us just put that out there for what it is. I do pay more money. I have a lot of concerns. Another item that was addressed in the meeting, as well, was it can go in the HROA and they can govern what can be done. You can put

1605	down mulch or turf or rock. What is it going to look like, Board members, coming into the
1606	neighborhood when I put in turf or rock, and my neighbor has a different material, and the
1607	next neighbor has another material? My family has owned multiple trailer parks. This is
1608	not a trailer park. This is a multimillion dollar, tens of millions, community. The
1609	appearance means a lot to me because of the value of my home. If we are going to neglect
1610	the streets, especially the perimeter streets, the quote was for \$17,000 or \$20,000, it is not
1611	fair that only certain people get the benefit. My quote of the night is, life is not fair. It is
1612	not protecting the investment of the community. I think we need to ensure we are keeping
1613	that all in line. I sit here. I work from home. I have a window right in front of me. Servello
1614	has now started blowing all the debris from the golf course side over onto our side. This is
1615	not appropriate. I have told them multiple times to knock it off. It needs to be addressed. I
1616	have not seen anything that has been addressed.
1617	Ms. Kramer stated thank you for your input and your time is up.
1618	Mr. Sarlo stated I agree this is a thankless job. I appreciate you sitting in your seats. It
1619	is a hot seat. But there is some amount of responsibility that comes with running a multi-
1620	million dollar community and lack of control.
1621	Mr. Shirley asked how many certified pool operators do we currently have on staff at
1622	Harmony? The previous years, we had at least two, and I think we have zero now.
1623	Ms. Kramer stated we have a certified pool operator under contract with Inframark,
1624	who is paying their fee. We have only had one in the past, although we were led to believe
1625	we had two. When we verified, that individual did not have their certified pool operators
1626	license.
1627	Mr. Shirley asked so we have had a certified pool operator who has been unable to fix
1628	the splash pad, diagnose the main pool, or anything else?
1629	Ms. Kramer stated if you want to provide more comments, you are welcome to for
1630	another two minutes, but this is not a back-and-forth.
1631	Ms. Kassel stated of course, we are happy to meet with you individually, or you can
1632	contact the District manager about that issue.
1633	Mr. Leet stated I apologize but when we were disconnected, those issues were updated
1634	by field services. We understand the heater is up and running. We are working on the splash
1635	pad. We are fixing things as fast as we are able.

1636	Ms. Jacqueline Meek stated I was listening to the part about the tree donation. Was it
1637	mentioned that this tree can be poisonous to dogs and other animals? And why is it
1638	acceptable to plant it in a community that is very animal forward and friendly, and we have
1639	many dogs living in the community?
1640	Ms. Kassel stated this is not a back-and-forth, but I will say the tree was originally
1641	proposed to be planted in a much more accessible area, and now we are looking to accept
1642	this tree and plant it in a much less trafficked area.
1643	Ms. Meek asked has it been looked into whether it is an invasive species of a tree?
1644	Ms. Kassel stated yes, it has been looked into.
1645 1646 1647	ELEVENTH ORDER OF BUSINESS Adjournment
1648 1649	On MOTION by Ms. Phillips, seconded by Mr. Leet, with all in favor, the meeting was adjourned at 8:45 p.m.
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1652 1653	
1654	Secretary/Assistant Secretary Chair/Vice Chair

Supervisor Kassel's Revisions

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567	\$15,318.32. Both of those have a two-year warranty or 1,500 hours. The bigger question
568	we need answered, other than price, is availability. I did not see anything in the agenda
569	package as to which, if any of these, are currently available. I presume the two used ones
570	are available immediately. I presume they are on the lot. Do you know or did Mr. Perez
571	give you any information about this?

- Mr. Morrell stated the only thing I know is the golf carts have beds for tools.
- Ms. Kramer asked would the Board consider tabling this until Mr. Perez is able to regain the connection? This is an odd day for our meetings, and Mr. Perez and Ms. Montagna are at other previously committed meetings today.
- Ms. Kassel stated we need to understand all of this, the pros and cons of each option and what is recommended as giving us the best price and service.
- Ms. Kramer stated if Mr. Perez joins before the end of the meeting, we will consider these items. If not, we will table this until next month.
 - Mr. Jonathan Sarlo stated this is a thankless job. I understand the frustration of the community members. I understand the frustration probably of the Board members, in terms of seeing a lot of things out there. It should not fall on deaf ears, and there are a number of issues.
 - Mr. Israel stated I would leave it for the end so we can get through the meeting.
 - Ms. Kramer stated yes, if we do resume connectivity with Zoom, we need to leave the rest of audience comments for the end of the meeting so we can get through our business items. We need to wait for our Board member and attorney at a minimum.
 - Mr. Israel stated going back to the parts, they were actively available when these quotes were given, but that was about 60 days ago, so we are not 100% sure if those parts are still available. They were at the time.
 - Ms. Phillips stated we are asking for these quotes, and they are provided for the meeting. Can we just give a list of specifications to Inframark and have them pick out the best one for your duties, not to exceed a certain price? If they bring it to us and there is ail shortage, especially with the hurricane in southwest Florida, they will be needing that type of program for all the work that will be going on down there.
 - Mr. Leet stated we will reopen audience comments at the end of the meeting. We have had unexpected connectivity issues. We are moving on to the District engineer's report and through the agenda. We will open the floor for comments at the end of the meeting.

Commented [KK1]: "a" not "ai"

Harmony CDD November 17, 2022, meeting

Ms. Kassel asked to what degree will these repairs help reduce some of the flooding that has been going on in the Estates?

Mr. Hamstra stated the only flooding that is taking place is at the Gables, and that is not even flooding. It is a nuisance, but their particular property backs up against the lowest area in the community. The inlet that drains that area is affected by high stages in the pond, which gets affected by the lake it is discharging into. Unfortunately, none of this goes toward alleviating that. This is just to repair a compromised infrastructure. I wish I had a simple solution for them. If we fill in that area, then we are compromising the vegetation and the whole reason we had an open space back there. We cannot install a pump and keep pumping into the lake because it will come back at us since the lake will be high. I wish I had a silver bowl for that to help them out.

Ms. Kramer asked those low areas that are common space or District-owned land, were they designed as dry retention? Can you tell?

Mr. Hamstra stated I do not think they were designed from the stormwater management system because the ponds were designed to handle quality and quantity. I think it was just the intent not to disturb the vegetation and maybe not looking carefully at the topography versus the ponds. Maybe it should have been caught.

Ms. Kramer stated it is not going to correct that problem, but that problem is not a flooding problem that will endanger anyone's home. It is not really flooding.

Mr. Hamstra stated it is not structural flooding; it is nuisance flooding.

Ms. Kassel stated we only had this problem since we have had a lot of rain. When the lake was low and the ponds were lower, it was not an issue. But because we have had a lot of rain—this spring, last year, a hurricane with twelve inches of rain in September—I think that has added to the problem the Gables are experiencing. There is just a high water table right now. The ponds and the lake are high.

Mr. Hamstra stated we had problems in other areas, but we found out the County has some plugged pipes. They came out and unplugged them, so that solved that issue. That has gone away, so that has been fixed by the County. During dry periods, it should be perfectly normal. During above-average wet seasons, like we had this year, it will be problematic for them, unfortunately. Mosquitoes are quite out of control sometimes.

Ms. Kramer stated these repairs are going to fix and prevent the problems that we saw, maybe before Mr. Hamstra's time, near the tavern where we had a break in the pipe and

Commented [KK2]: "bullet" (probably)

	Harmony CDD November 17, 2022, meeting	
664	the soil went down the pipe, which resulted in further pipe clogging and deposition in the	
665	stormwater ponds.	
666	Mr. Hamstra stated the pipe joints being separated too far causes the earth above it to	
667	eventually create a little sinkhole. It dumps the dirt in the pipe. The pipe gets clogged again.	
668	Then people are concerned if they have a sinkhole in their yard. It is to remedy those	
669	situations.	
670	Ms. Kramer asked that is this proposal?	
671	Mr. Hamstra stated that is the eleven repairs.	
672	Ms. Kramer stated the remainder of the repairs will be done after they build out the	
673	Estates because the construction process could affect those pipes.	
674	Mr. Hamstra stated the two locations where the pipes need to be slip lined, once those	
675	adjacent lots are done, then we can do them. We do not need to wait for the whole	
676	subdivision. It is two distinct areas where the pipes will be slip lined. If they ever finish the	
677	houses in the Gables which are taking forever, we will look into that. I know you wanted	
678	to separate this and delay some of the costs to the Estates, but this first one is the eleven	
679	repairs specifically to the pipes and inlets.	
680 681 682 683 684	Ms. Phillips made a MOTION to approve the proposal from Atlantic Pipe Services for eleven pipe and inlet repairs, in the amount of \$27,715. Ms. Kramer seconded the motion.	
685 686	Ms. Phillips stated we do not want to do it.	
687	Ms. Kassel stated we do not want to spend the money.	
688	Ms. Kramer stated we do not, but this is the core of what the District does, which is to	
689	maintain the infrastructure to make sure our houses do not flood. This is the core mission	
690	of the District.	
691	Ms. Kassel stated especially when it comes to water issues.	
692	Ms. Kramer stated yes, especially in Florida. Does Mr. Short have any questions? I	
693	know you do not have a copy in front of you.	
694	Mr. Short stated I do not have any questions. It seems like a logical path. It seems	
695	overdue.	
696	Ms. Kramer stated yes.	

Commented [KK3]: should probably be "Estates"

Mr. Leet stated it will not get any cheaper.

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765	Ms. Kramer stated that will be great because the golf course has contacted us. We are
766	also having cattail growth. As you know, it was pretty bad already, and it has gotten
767	exponentially bad. As I think we were advised by either Katherine or you that when the
768	biomass gets that big, then it is no longer a spray treatment but is a harvesting. It looks like
769	we are there.

- Mr. Hamstra asked is that a District responsibility or the golf course?
- 771 Ms. Kramer stated it is our responsibility.
- Mr. Hamstra stated I know the control structures are yours. I did not know if the ponds
- on the golf course were yours.
- Ms. Kramer stated we have an easement and agreement.
- Ms. Kassel stated to maintain the stormwater drainage system.
- Ms. Kramer stated yes. The golf course folks were a little upset that we were erroneously told or informed that they wanted us to keep our hands off the ponds. I think
- that was three or four years ago.
- Ms. Kassel stated I was told as a Board member that the golf course did not want us managing their ponds.
- Ms. Kramer stated that was erroneous. That was not right.
- Mr. Hamstra stated that is why the map shows blue outside the golf course for Districtmaintained ponds, and inside the golf course we did not do the ponds but the control
- 784 structures. If you are telling me that we also maintain the ponds, I will update the map.
- Ms. Kassel stated they do not belong to the District, I do not think, but we are obligated to maintain them because they are part of the stormwater management system.
- 787 Mr. Hamstra stated I will give them a different color to distinguish that.
- 788 Ms. Kassel stated it is interesting because up north, we have problems with the common
- reef and are always looking for cattails, but they are a problem here.

D. District Counsel Report

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i. Memorandum to District Regarding Surplus Property

Ms. Kramer stated this memorandum on surplus property is how to deal with disposing of surplus property in the District. It is my understanding that this was provided for guidance only, in that, we should follow this but not necessarily for any Board action. Is that correct?

Mr. Brown stated yes, that is correct. Depending on the Board's evaluation and the property in question, the memorandum lays out pretty basic paths for you to consider for

Commented [KK4]: "reed" not "reef"

Harmony CDD November 17, 2022, meeting

932 Ms. Kramer stated that is what we have discussed because they are very shaded.

933 Ms. Phillips stated for people who park in front of their house instead of the garage, 934 they are walking over it many times a day.

Ms. Kassel stated there is a particular house on Cat Brier Trail that we were requested to look at over a year ago, actually a number of areas. The problem was, the leaf litter had not been picked up, the irrigation had been turned off, it had not been fertilized, and it was just being ignored. As I mentioned at the last meeting, I did not feel good about turning over these easements to homeowners to maintain when the District had not maintained them very well. Please look into it.

Mr. Short stated this follows under the residents' responsibility due to the HOA. Does the HOA also dictate what kind of groundcover can be there and what kind of grass and things can be put there?

An HROA board member stated yes.

Ms. Kramer stated Inframark will be looking into doing a survey of what might be needed and what the cost would be to do some preliminary work to get those areas up to par at this time. We will bring it back for the December meeting.

iv. Consideration of Resolution 2023-02, Use of Private Emails

Mr. Brown stated you have a resolution in the agenda package, which establishes a policy reflected in Exhibit A thereto for use of District email addresses by Supervisors. The policy, in short, requires Supervisors to use those email addresses. In the event you receive an email that would be a public record concerning District business at your private email address, it would require a Supervisor to forward that to their District email address for purposes of maintaining public records and ensuring those records are preserved.

Ms. Kramer stated a little background behind this is, when we were looking into the legality of the RV parking area and storage area, it came to our attention that a previous Board member had been using his personal email address, and so very little, almost none of the items that are supposed to be in our public record repository dealing with that issue are in them. We wanted to immediately clean that up and get all the Board members now and in the future to use District email addresses. I think it was an insipid policy in the past that we all use our District email addresses, to be sure we maintain the public records. It was not complied with, and it may end up costing the District money to regain those public records. That is also being looked into, to basically close the barn door.

Commented [KK5]: "incipient"?

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Ms. Kassel stated it is the right side of the entrance to the parking lot to Buck Lake.

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Ms. Kassel clarified the MOTION to accept the donation of the Royal Poinciana tree from Ms. Nancy Snyder with gratitude, to be planted between the pavilion east of the entrance to the Buck Lake parking lot and the entrance to the parking lot.

Ms. Kramer seconded the motion.

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- Ms. Montagna asked who will plant the tree?
- Ms. Kassel asked can field services help plant the tree?
- Ms. Kramer stated it will be very easy to plant. It is maybe six feet tall in a pot. It is not
- 1476 heavy.
- 1477 Ms. Kassel asked is it a five-gallon pot?
- Ms. Kramer stated it might be a little larger. It is maybe 10 or 12 gallons.
- Ms. Phillips asked it is already in a pot?
- Ms. Kramer stated I have been babysitting it.
- Ms. Kassel asked do we have a tractor?
- 1482 Mr. Morrell stated yes.
- Ms. Kramer stated I do not think it would even take a tractor, just a couple shovels and
- strong backs.
- Ms. Montagna stated I just wanted to be sure who you wanted to plant it.
- 1486 Ms. Kassel stated it is a District thing, so we do not want to have Servello charge us
- 1487 \$300.
- Ms. Montagna stated yes, that is where I was going with the question.

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Upon VOICE VOTE, with all in favor, unanimous approval was given to accept the donation of the Royal Poinciana tree from Ms. Nancy Snyder with gratitude, to be planted between the pavilion east of the entrance to the Buck Lake parking lot and the entrance to the parking lot.

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C. Proposal for Removal of Concrete Pads Around Oak Tree (Pocket Park in Primrose Willow-Beargrass-Schoolhouse Alley Triangle)

1498 Ms. Kramer stated we have five panels that are upheaved and are very much trip-and-

- fall hazards. If we remove those five panels, the remining panels which is the bottom of
- 1500 the semi-circle, would allow for a walk-through from one side of the park to the other. The
- proposal originally was \$1,080, but that was for all nine panels. They said they would

Commented [KK6]: "remaining"

Supervisor Kramer's Revisions

1 2 3		OF MEETING DEVELOPMENT DISTRICT		
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5	District was held Thursday, November 17,	2022, at 6:00 p.m. at the Jones Model Home,		
6	3285 Songbird Circle, Saint Cloud, FL 3477	73.		
7				
8	Present and constituting a quorum were:			
9	Teresa Kramer	Chair		
0	Daniel Leet	Vice Chair		
1	Kerul Kassel	Assistant Secretary		
2	Joellyn Phillips	Supervisor		
3 4	Dane Short (via Zoom)	Supervisor		
5	Also present, either in person or via Zoom V	Video Communications, were:		
6	Angel Montagna (via Zoom)	District Manager: Inframark		
7	Sean Israel	District Manager: Inframark		
8	Joe Brown (via Zoom)	District Attorney: Kutak Rock		
9	David Hamstra	District Engineer: Pegasus Engineering		
20	Alfredo Alvarez	Servello & Sons		
21	Pete Betancourt	Servello & Sons		
22	Scott Feliciano	Servello & Sons		
23	Vincent Morrell	Field Services Supervisor: Inframark		
24	Brett Perez (via Zoom)	Area Field Director: Inframark		
25	Residents and Members of the Public			
26				
27 28 29 30		ript but rather represents the context of the able in audio format upon request. Contact the udio copy.		
31	FIRST ORDER OF BUSINESS	Call to Order and Roll Call		
32	Ms. Kramer called the meeting to order	at 6:00 p.m.		
33	Ms. Kramer called the roll and indicated	a quorum was present for the meeting.		
34 35 36	SECOND ORDER OF BUSINESS Ms. Kramer stated this is a time when	Audience Comments e anyone from the audience can join in and		
37	provide three minutes' worth of comments of	or concerns to let the Board know what you are		
88	interested in and what your feelings on those	e subjects are. This is not for back-and-forth or		
39	discussion; this is a time for you to share yo	ur concerns with the Board.		
10	Mr. Joe Janeczek stated I have a coup	le quick items. Watering: if we want to save		
11	money, stop watering in the middle of the	day when it is 90 degrees. Stop watering the		
12	streets, and stop watering when it is raining	g. Signs: do we really need eleven signs? Can		
13	we not just have one big sign or medium-	sized sign with a quick-response code ("QR		

Harmony CDD November 17, 2022, meeting

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45 curious about a question I asked two meetings ago. About three years ago, we had \$600,000 in reserves. Where did it all go? The Estates flooding does not affect me, but they are 46 47 starting to build houses there. Your contractor will come back with change orders because it will be harder to get in to make any of those fixes. RV parking: I think you are short 48 49 sighted on that. If you are going to move that trailer, it will cost you \$200,000 to \$300,000. 50 When you factor that in, you are down to a couple hundred thousand dollars to put the road 51 in with a permanent fix. That is only a two- to four-year payback, not ten years. I have a 52 RV there. I have not received my letter, and I have a lease I just signed in October. I do not 53 know where the letter went, but it did not come to me. One of the Board members made a 54 comment that we are in competition with free enterprise. The Board members should be 55 looking out for the residents, not whoever works or has a business downtown. That is not 56 your responsibility. I would hope you would keep it that way. I think the RV lot was 57 something that was sold to me when we purchased here that we had it in our community. Insurance rates and everything else change if you move your RV out of your community. 58 59 A comment was made that the responsibility for a few should not be placed on the many, 60 I am paraphrasing, and yet you are going to redo all the alleys. I think the majority of 61 homeowners now do not have alleys. Should the alleys be burdened on the others who do 62 not have alleys? I keep shaking my head about this, but when it all started with the RV 63 expansion and other projects, it was \$125,000 or thereabouts for projects; three years goes 64 by, and now it is \$500,000. I do not think all the options were looked at. We have a golf 65 course access road. Did anyone talk with them? That would shorten the road substantially. 66 Maybe you did, and maybe you did not. I have a lot more details, but those are the 67 68 Ms. Kassel stated you can reach out to any of the Board members and talk with us 69 individually. 70 Ms. Kramer stated yes, please feel free to do so.

code") that you can scan on your phone and then go wherever you want to go? I am still

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Ms. Jeanine Grau stated I own a home on Oak Glen Trail and am renting a home on

Bayflower Avenue because the house is not complete yet. We bought property in

November 2020 when I drove through the community and fell in love with it, but it was

the most amazing thing. We moved here from New Jersey. Frankly, now when I drive

through the community, I am embarrassed. The grounds look horrendous. Honestly if I

Harmony CDD November 17, 2022, meeting were driving through today looking to purchase land in Harmony, I would not. It is very 78 79 disappointing. I just paid my tax bill, and seeing what our community looks like now, it is 80 really disheartening that we pay what we pay, and we get less. I do not know what Servello 81 is doing, but branches are still down from over a week ago. I get that this is a big place and 82 they need to clean up everywhere, but it is now a week, and branches are everywhere, such 83 as along Dark Sky Drive and along that pond area. Also coming down the west entrance 84 on Five Oaks Drive, it kind of looks like all the conservation area has had weed killer added 85 because now I can see through onto Schoolhouse Road into their backyards. You are 86 coming into the community, driving on Five Oaks Drive, and it is supposed to look pretty, 87 but it does not. I do not really know how a community development district works because 88 we are new here. I am trying to figure it out and come to meetings and try to help Harmony. 89 From what I read on Facebook, I feel like a lot of people are unheard, and it seems very 90 clique-y here. I am not sure if what I am reading on Facebook is really completely accurate 91 because obviously not everyone comments. As a newcomer coming in and reading what is 92 on the Harmony forum, it seems very clique-y. The other thing I noticed with the agenda 93 today, the lawyer we are paying so much money for, in his findings, he wrote "pubic" 94 streets instead of "public" streets. It does not take very much to proofread a letter before 95 you send it out. Spellcheck does not cover everything. 96 Ms. Phillips stated especially that one. 97 Ms. Grau stated that is kind of embarrassing that we are paying somebody. Someone Deleted: Corcoran 98 should check. 99 Ms. Kramer stated feel free to reach out to any of us, and we will be more than happy 100 to sit down and talk with you. 101 Ms. Grau asked what does reaching out actually mean? Deleted: Corcoran 102 Ms. Kramer stated we are not going to get into a back and forth. 103 Ms. Grau stated I understand, but how can I reach out? Deleted: Corcoran 104 Ms. Kassel stated I will give you my card. 105 Mr. Leet stated on the District's website, all five Board members' email addresses are 106 listed. 107 Ms. Grau asked we just express our concerns with you? Deleted: Corcoran 108 Ms. Kramer stated email us. 109 Ms. Phillips stated I would sit down and talk with you any time.

Harmony CDD November 17, 2022, meeting

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114	Ms. Kassel stated yes, let us go have coffee.
115	A Resident asked why do you not do that with the public?
116	Ms. Kramer stated I would be more than happy to meet with residents.
117	Ms. Kassel stated we can do it, but we cannot do it with more than one Board member
118	at a time.
119	Ms. Kramer stated we can have only one Board member present.
120	Ms. Phillips stated Sunshine Law.
121	Ms. Kramer stated I went to the Lakes, and we had a huge group and a fabulous
122	discussion.
123 124 125 126	THIRD ORDER OF BUSINESS A. Servello & Sons ("Servello") Mr. Feliciano stated I am the vice president of operations with Servello. First and
127	foremost, I would like to apologize to you for the way the grounds look. It is quite
128	embarrassing when we fall off on details. As to the spraying of the conservation area, that
129	is not Servello. We do not do anything like that. I would like to announce a couple changes
130	to the Board today. Mr. Alvarez will assume all maintenance responsibilities moving
131	forward. Mr. Betancourt will no longer be responsible for any maintenance responsibilities.
132	Mr. Betancourt's main focus will be with Jason, our irrigation technician, and those two
133	will handle irrigation for Harmony. Everything involving maintenance, such as reports and
134	responsibilities of the crews, will now go through Mr. Alvarez. He was foreman out here.
135	I want to be able to let him focus on nothing but maintenance. Mr. Betancourt was focusing
136	on maintenance and irrigation, which in return, was unfair to Mr. Betancourt in a sense,
137	but he could not focus on one thing 100% of the time. Getting the property and some of
138	the areas where we need them to be I think is Mr. Alvarez's responsibility. One other thing
139	I want to bring up is, I was brought into the loop on Clay Brick Road regarding the sod.
140	Ms. Kramer stated yes, and the irrigation problems.
141	Mr. Feliciano stated I spoke with Mr. Perez about it and with Mr. Betancourt about the
142	irrigation. One of the things I explained to our crews is, the reason why the responsibility
143	does fall back on Servello is, regardless where the clock was located at the time, which was

responsibility of Servello. We will replace those areas. 4

We did not provide options for those areas; therefore, the onus of losing turf is the

on Mr. Fusilier's property, once we were allowed to get on parcel 1 and locate some valves there to know those valves control that area, we should have provided options to the Board.

Mr. Feliciano stated I think it was two meetings ago. The last meeting I attended, Board

Harmony CDD

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neighbors have grass in front of theirs.

November 17, 2022, meeting

213	pulled the proposal and you decided to table it until images were provided. I think the	
214	mishap probably happened when we did not resubmit the proposal because we assumed	
215	you still had the proposal.	
216	Ms. Kassel stated we will ask Inframark to include it in the next agenda package. Sorry	
217	for the delay.	
218 219	ii. Servello #7312, Sod at 3308 Cat Brier TrailMs. Kassel asked do we have an explanation for this proposal?	
220	Ms. Kramer asked did we dig this up?	
221	Mr. Betancourt stated Mr. Morrell can explain this. It was a request from Mr. Morrell	
222	in front of that ho <u>use</u> ,	Deleted: me
223	Ms. Kramer stated it is in front a home. It looks like a gasline may have been put in	
224	there or something. I saw a marker, but I do not know what it was from. Did the District	
225	need to do some work out there?	
226	Mr. Morrell stated this is in the easement in front of the home. Basically, the sod was	
227	in bad condition in all the space, so the resident is asking for new sod. This is why we	
228	requested a new proposal for sod installation in that easement.	
229	Ms. Kassel asked was work recently done there by the District that we damaged the	
230	sod?	
231	Ms. Kramer asked is it just a resident's request?	
232	Mr. Morrell stated yes, it was a long time ago, before the letter was sent regarding the	
233	easement.	
234	Ms. Kramer stated I do not know what the Board feels. I do not see a significant	
235	difference from other areas. There are leaf litter issues.	
236	Ms. Kassel stated I saw this and wondered why it was in the agenda package because	
237	it had no explanation. Maybe we table it. Now that we know it is a resident request, we can	
238	look at it. Essentially, other residents have wanted us to replace their sod. Now, that	
239	property is the responsibility of the homeowner, so I am guessing we will end up not	
240	approving this, but it is worth a look.	
241	A Resident stated 75% of those sections along there do not have grass.	Deleted: residents
242	Ms. Kassel stated I would not say that. I have grass in front of my house. All my	

Harmony CDD November 17, 2022, meeting

it so we could not get to it. They found a work around, and this is the work around that will correct it and get that area on Clay Brick Road irrigated.

Ms. Phillips seconded the motion.

Upon VOICE VOTE, with all in favor, unanimous approval was given to proposal #7311 from Servello to track and locate the valve for Zone 14 and install a node for watering of new sod at the Clay Brick area, in the amount of \$722.

Mr. Leet asked are there expected changes in staffing for the Harmony contract?

Mr. Alvarez stated absolutely.

Ms. Kramer stated we look forward to that. I noticed on our invoices for the billings, for irrigation, the new billing is only for irrigation work on lines greater than two inches, but I saw some billings for irrigation less than two inches. I do not know if there needs to be an adjustment in your billing department or what is being submitted to them. If you can take care of that, we need to do that. Also, hopefully you can get up and running quickly with new additional staff until the point where everything is being done on a regular basis.

Because we cannot substitute for missed work, we will still be withholding some of the payment for work that is not done so that we are not paying for work that is not done.

Mr. Feliciano stated that is fine, but I want to also address something. We offered a hurricane cleanup authorization, and you have refused it every year. We take care of Victoria Park, Vista Lakes, and other very large CDDs in Orlando. They put on their hurricane authorization, some just \$5,000 NTE where anything that comes in under \$5,000, you move it off the property. You have refused to do that. We will pick up minor branches; we will do that under contract, but when you are talking about excessive debris, as in trailer loads that have to be taken out of here, the service has to come from somewhere. I have to pay for that somewhere. What we have done with other communities where they cannot afford an additional expense like that, they will say because a lot of hurricane debris is down, do not worry about mowing this week but go ahead and pick up debris. Can we trade services that way? Absolutely. With this last hurricane, it was not a significant hurricane to Harmony, but it had debris everywhere. When the staff came in on Friday, they were supposed to do regular mowing. Friday and Monday, there were seven trailer loads of debris. That should have been an additional expense. I understand the Board wants to hold back money for stuff we are not doing as contracted, but we are actually being asked to

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Harmony CDD

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November 17, 2022, meeting 320 remove debris that is not included in the contract, and we are not being supplemented for 321 it. That does not even include the additional dumping expense that we have to pay for to 322 remove this debris. I want the Board to take into consideration when you are asking us to 323 do things like this, it is one of the reasons why we recommend a hurricane authorization for whatever it costs so we can send an entirely different crew here just to remove that 324 325 debris, and it does not stop the regular crews from doing what they are doing. They are 326 getting yelled at by homeowners for picking up debris, and the homeowner is under the 327 impression that it is supposed to be Servello, not knowing that it is not part of your contract. 328 I want the Board to take things like that into consideration. 329 Ms. Kassel stated thank you for explaining. 330 Ms. Kramer stated yes, and our field services in the past has always taken care of the 331 bulk of that. I am not sure why they did not do it. 332 Ms. Kassel stated maybe there was a misunderstanding. 333 Ms. Kramer stated we will look into that and make sure the appropriate folks are 334 compensated appropriately. I had another question. I think it was about three or four 335 months ago we had a question about branches that were rubbing on the shade structure that 336 you were going to take care of as soon as the arbor crew came in. They have come and 337 gone, and that has not been handled. Also, this was tree trimming from our last fiscal year

contract. Has that been finished?

Mr. Feliciano stated you have some areas that still need it. They will be back out here. I pulled them off for hurricane cleanup in Victoria Park. We had probably 40+ trees down in Victoria Park, which is a large community, and the trees were blocking roadways, driveways, and other on structural buildings. So we have been using them there. We just finished that project, so they will be back out here to look at some of them. I know on Butterfly Drive, they will start with hand sawing the smaller oaks. They will not use chain saws but hand saws to make sure we do not harm the oak trees on that road. They will be back out here. For anything on structural, we have to be notified because I do not know. It

347 has to go through Mr. Alvarez and Mr. Morrell to identify those areas.

Ms. Kramer stated this is in the Lakeshore playground area. We have the actual shade structures with fabric awnings, and the branches are rubbing against those. They got stressed during the two hurricanes.

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357 358	FOURTH ORDER OF BUSINESS Audience Comments (Continued) Ms. Kramer stated we understand some participants on the Zoom call were unable to	
359	get through during the earlier audience comments. Hearing no objection from the rest o	
360	the Board, we will reopen audience comments.	
361	Mr. Steve Hornak asked will you open this for audience members who came to the	
362	meeting late?	
363	Mr. Leet stated yes, it is only fair.	
364	Mr. Hornak stated I wanted to understand. I know some Facebook messaging went out	
365	about the RV lot that is potentially closing. I want to ask if it is the intention of the District	
366	to close that lot and if you are going to take away an amenity that we have had for years,	
367	or if you intend to do something to replace it with another location.	
368	Ms. Kassel stated if you read the minutes from the last Board meeting, you will see	
369	what the discussion was. Feel free to contact any of us. Audience comments is just for	
370	comments by the audience.	
371	Mr. Hornak asked are the minutes out?	
372	Ms. Kassel stated yes, they are online. For anyone who wants to know, the website is	
373	HarmonyCDD.org. Go to District Meetings, then Meeting Agendas, and that is where you	
374	will find the minutes.	
375	Ms. Kramer stated last month's minutes are in draft form in the agenda package, so	
376	they are not totally cleaned up yet, but it will give you the gist of the discussion. You can	
377	always get the recording from Inframark.	
378	Ms. Kassel stated you can reach out to us.	
379	Mr. Hornak stated I will.	
380	Ms. Phillips stated we just cannot do it here.	
381	Ms. Kramer stated hearing no further comments, we will close audience comments.	
382	Mr. Feliciano stated I have one more thing. The annuals are not in the new contract.	
383	Right now, we are installing annuals in a lot of our communities and putting in holiday	
384	flowers. Mostly we are doing red geraniums with white petunias around them. It is my	
385	understanding that proposal has been tabled and not approved. If you want annuals, I will	
386	ask the Board to reconsider that because we can get them in from our supplier next week	
387	going into Thanksgiving. I know a lot of homeowners will have family members coming	
388	into town. Your focal point area are the front entrances and medians.	

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Ms. Kramer stated the last annuals that went in were sorely disappointing. They did not look good at all. I do not know if you are upping your game on annuals now.

Mr. Feliciano stated yes, we will have the annual supplier install the annuals themselves. We are not going to do them. Please keep in mind, the annuals we do in a lot of communities we have, they do not have the issues that you have. You have major deer issues here. We try to go deer resistant with certain annuals. A lot of deer love anything that blooms, and they will eat it. We are going to put down some deer repellant. In fact, we have been finding out that using rabbit repellant has been helping with keeping deer off annuals. We have been experimenting with that at Victoria Park because obviously they have deer and bears out there. We have been pretty successful out there with it. I just wanted to point that out. Geraniums and petunias can handle hot and cold weather, and they will bloom so you will get a lot of life expectancy out of them.

Ms. Kassel stated I will say that I am in and out of the community twice a day during daylight, so I notice the annuals. I have the same problem with a bunch of coleus where they suddenly got leggy. If they are pruned back, they flush out full again.

Mr. Feliciano stated I agree.

Ms. Kassel stated what I have noticed is, some of the plants fail because they either have a disease or pest, or they are not watered properly, or something digs them out of the soil such as an armadillo, and they are not put back in fast enough. What I really have not seen is deer eating them. I have not seen that with the annuals. Is it my understanding the contract does not include annuals at this point?

Mr. Feliciano stated no, annuals and mulch are not included in the contract anymore.

412 You took them out.

Ms. Kassel asked does that mean if we want annuals, we need a proposal?

Mr. Feliciano stated we would provide a proposal. It would be an additional expense.

Ms. Kassel asked can you submit that for next month?

416 Mr. Feliciano stated absolutely.

Ms. Kramer stated fire ant mounds are all around the Long Pond. We need a fire ant treatment. We have copious numbers of fire ants right now. If you can handle that, we would appreciate it.

Mr. Feliciano stated the horticultural team will be back out here. I will double check.

It might be next week or the week after. Typically, when they are out here and they see ant

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426	mounds, they are supposed to down rod them. The only thing he can do is apply ant bait	
427	around the ant mound. If you down rod them, it is much better; it kills all the ants.	
428	Ms. Kramer stated we also have crabgrass. It was pointed out we have a lot of crabgrass	
429	in Harmony Square.	
430	Ms. Kassel stated I had a question for the District Manager because now that we are in	
431	November and we have Board members who have just been elected by default because	
432	they qualified and ran unopposed. Do we need to do a reorganization?	
433	Mr. Israel stated we will reseat. We cannot do it before November 22, so that will be	
434	part of the December agenda.	
435	Ms. Kramer stated the election was very late this year, and we have to wait until the	
436	second Tuesday after the election. That will be on next month's agenda.	
437 438 439 440	FIFTH ORDER OF BUSINESS A. Field Manager Report The field manager's report is included in the agenda package and available for review	
441	on the website or in the District office during normal business hours.	
442	Mr. Morrell stated respectfully. I would like to take a minute to respond about Servello	

and what Mr. Feliciano said about the tree branches. Actually, we picked up all the branches throughout Harmony. I have pictures that will show what we were doing. I requested some assistance because we were short staffed, and that was for Cupseed Lane and Beargrass Road. Basically, they picked up tree branches at my request. If they picked up eight loads, that was not by my request.

Mr. Sarlo (via Zoom) stated that Servello is blowing leaves from golf course side, blowing the leaves over to the owners' side of Five Oaks Drive and Cat Brier Trail, and not picking them up. (Zoom feed suffered technical difficulties, so further comments were inaudible)

Mr. Morrell stated they picked up some tree branches but that was not at my request. If they had eight loads, that was not by ours. Basically, we picked up tree branches the day after the hurricane. I requested they pick up two tree branches. None of the rest they did was ours.

Ms. Kassel asked so I understand, they did or did not pick up seven loads of debris?

Mr. Leet stated maybe they did, but we did not ask them to. Is that what you are saying?

Mr. Morrell stated no, they never asked me about it, so basically they did it but not at my request. They already did it because that was part of the duties but not part of the

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Harmony CDD November 17, 2022, meeting lithium for \$19,589.94 and a Toro Workman electric, which is just batteries, for 594 595 \$15,318.32. Both of those have a two-year warranty or 1,500 hours. The bigger question we need answered, other than price, is availability. I did not see anything in the agenda 596 597 package as to which, if any of these, are currently available. I presume the two used ones 598 are available immediately. I presume they are on the lot. Do you know or did Mr. Perez 599 give you any information about this? 600 Mr. Morrell stated the only thing I know is the golf carts have beds for tools. 601 Ms. Kramer asked would the Board consider tabling this until Mr. Perez is able to 602 regain the connection? This is an odd day for our meetings, so Mr. Perez and Ms. Montagna Deleted: and 603 are at other previously committed meetings today. Ms. Kassel stated we need to understand all of this, the pros and cons of each option 604 605 and what is recommended as giving us the best price and service. 606 Ms. Kramer stated if Mr. Perez joins before the end of the meeting, we will consider 607 these items. If not, we will table this until next month. Mr. Jonathan Sarlo stated this is a thankless job. I understand the frustration of the 608 609 community members. I understand the frustration probably of the Board members, in terms 610 of seeing a lot of the feed back from out there. It should not fall on deaf ears, and there are Deleted: things 611 a number of issues. (Zoom again had technical difficulties) 612 Mr. Israel stated I would leave it for the end so we can get through the meeting. 613 Ms. Kramer stated yes, if we do resume connectivity with Zoom, we need to leave the 614 rest of audience comments for the end of the meeting so we can get through our business 615 items. We need to wait for our Board member and attorney at a minimum. 616 Mr. Israel stated going back to the parts, they were actively available when these quotes 617 were given, but that was about 60 days ago, so we are not 100% sure if those carts are still Deleted: p 618 available. They were at the time. 619 Ms. Phillips stated we are asking for these quotes, and they are provided for the 620 meeting. Can we just give a list of specifications to Inframark and have them pick out the 621 best one for your duties, not to exceed a certain price? If they bring it to us and there is a Deleted: i 622 shortage, especially with the hurricane in southwest Florida, they will be needing that type

of program for all the work that will be going on down there.

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Mr. Leet stated we will reopen audience comments at the end of the meeting. We have had unexpected connectivity issues. We are moving on to the District engineer's report and through the agenda. We will open the floor for comments at the end of the meeting.

C. District Engineer Report

i. Updates

Mr. Hamstra stated I have two updates and two questions. First, you approved the milling and resurfacing for neighborhoods C-1 and C-2. The agreement has gone back and forth between Mr. Wes Haber, Greg in my office, and CCI the contractor. He has signed the agreement. I think it has gone back to Mr. Haber to review because he made some changes. If Mr. Haber accepts those changes, then it will go to Ms. Kramer for signature, and they will be good to go. That is in progress.

ii. Estates Drainage

Mr. Hamstra stated at the last meeting regarding the Estates, we had grouped together all the recommended improvements. The Board asked me to break those up into pieces so we can phase it. If you recall, we had three distinct repairs. One was two pipes that need to be slip lined because the entire pipe has been compromised. The one pipe was compromised because of fence posts, and all the pipes connect to inlets that had all the leaks and poorly constructed connections. I am recommending, and I brought a proposal from Atlantic Pipe Services, to delay the slip lining of the pipes until the houses continue to be completed so that we do not have any equipment going out there and potentially compromising them. The proposal I will distribute is for the eleven specific repairs: seven where the pipes touch the inlets, and four places where the pipe joints are separated but the pipes are too small to get slip lined. It is eleven repairs in total, in the amount of \$27,715. This will not require any permitting. It is all considered 100% maintenance. I will provide this to Mr. Israel and the Board for your files. I received it just today from the vendor. I told them we were going to put on hold the slip lining for now. This proposal is for the eleven specific repairs that were identified during the closed-circuit televised inspection that was done several months ago before the hurricanes came.

Ms. Kassel stated this is asking for a local dump site.

Mr. Hamstra stated I am not sure what they have that needs to be disposed. If you approve this, I can talk with Brandon about what he is disposing of. We are not asking them to pull out any products. We are asking them to remove the inlets. I am not sure if it

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is just the canisters or the products that get delivered when they do the work. I will ask him.

Ms. Kramer stated the canisters and stuff would pretty much be our current waste hauler. If you could check on that, it would be appreciated.

Ms. Kassel asked to what degree will these repairs help reduce some of the flooding that has been going on in the Estates?

Mr. Hamstra stated the only flooding that is taking place is at the Gables, and that is not even flooding. It is a nuisance, but their particular property backs up against the lowest area in the community. The inlet that drains that area is affected by high stages in the pond, which gets affected by the lake it is discharging into. Unfortunately, none of this goes toward alleviating that. This is just to repair a compromised infrastructure. I wish I had a simple solution for them. If we fill in that area, then we are compromising the vegetation and the whole reason we had an open space back there. We cannot install a pump and keep pumping into the lake because it will come back at us since the lake will be high. I wish I had a silver bullet for that to help them out.

Ms. Kramer asked those low areas that are common space or District-owned land, were they designed as dry retention? Can you tell?

Mr. Hamstra stated I do not think they were designed from the stormwater management system because the ponds were designed to handle quality and quantity. I think it was just the intent not to disturb the vegetation and maybe not looking carefully at the topography versus the ponds. Maybe it should have been caught.

Ms. Kramer stated it is not going to correct that problem, but that problem is not a flooding problem that will endanger anyone's home. It is not really flooding.

Mr. Hamstra stated it is not structural flooding; it is nuisance flooding.

Ms. Kassel stated we only had this problem since we have had a lot of rain. When the lake was low and the ponds were lower, it was not an issue. But because we have had a lot of rain—this spring, last year, a hurricane with twelve inches of rain in September—I think that has added to the problem the Gables are experiencing. There is just a high water table right now. The ponds and the lake are high.

Mr. Hamstra stated we had problems in other areas, but we found out the County has some plugged pipes. They came out and unplugged them, so that solved that issue. That has gone away, so that has been fixed by the County. During dry periods, it should be

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perfectly normal. During above-average wet seasons, like we had this year, it will be 694 695 problematic for them, unfortunately. Mosquitoes are quite out of control sometimes.

Ms. Kramer stated these repairs are going to fix and prevent the problems that we saw, maybe before Mr. Hamstra's time, near the tavern where we had a break in the pipe and the soil went down the pipe, which resulted in further pipe clogging and deposition in the stormwater ponds.

Mr. Hamstra stated the pipe joints being separated too far causes the earth above it to eventually create a little sinkhole. It dumps the dirt in the pipe. The pipe gets clogged again.

702 Then people are concerned if they have a sinkhole in their yard. It is to remedy those 703 situations.

704 Ms. Kramer asked that is this proposal?

Mr. Hamstra stated that is the eleven repairs.

Ms. Kramer stated the remainder of the repairs will be done after they build out the Estates because the construction process could affect those pipes.

Mr. Hamstra stated the two locations where the pipes need to be slip lined, once those adjacent lots are done, then we can do them. We do not need to wait for the whole subdivision. It is two distinct areas where the pipes will be slip lined. If they ever finish the houses <u>near</u> the Gables which are taking forever, we will look into that. I know you wanted to separate this and delay some of the costs to the Estates, but this first one is the eleven repairs specifically to the pipes and inlets.

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Ms. Phillips made a MOTION to approve the proposal from Atlantic Pipe Services for eleven pipe and inlet repairs, in the amount of \$27,715. Ms. Kramer seconded the motion.

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Ms. Phillips stated we do not want to do it.

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721 Ms. Kassel stated we do not want to spend the money.

> Ms. Kramer stated we do not, but this is the core of what the District does, which is to maintain the infrastructure to make sure our houses do not flood. This is the core mission

724 of the District.

Ms. Kassel stated especially when it comes to water issues.

726 Ms. Kramer stated yes, especially in Florida. Does Mr. Short have any questions? I 727 know you do not have a copy in front of you.

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794	Ms. Kramer stated that sounds great. One other thing we discussed when you first were
795	engaged were the cattails in our stormwater ponds that we are responsible for maintaining
796	on the golf course. Have you been out there to assess those golf course ponds yet?

Mr. Hamstra stated I have not been yet. Mr. Morrell and Mr. Perez let me know that Mr. Morrell and his staff have finished my first round of cleanups on ponds outside the golf course. Now that the weather is getting nice, I will get the interior as well.

Ms. Kramer stated that will be great because the golf course has contacted us. We are also having cattail growth. As you know, it was pretty bad already, and it has gotten exponentially worse. As I think we were advised by either catherine or you that when the biomass gets that big, then it is no longer a spray treatment but is a harvesting. It looks like we are there.

Mr. Hamstra asked is that a District responsibility or the golf course?

Ms. Kramer stated it is our responsibility.

Mr. Hamstra stated I know the control structures are yours. I did not know if the ponds on the golf course were yours.

Ms. Kramer stated we have an easement and agreement.

Ms. Kassel stated to maintain the stormwater drainage system.

Ms. Kramer stated yes. The golf course folks were a little upset that we were erroneously told or informed that they wanted us to keep our hands off the ponds. I think that was three or four years ago.

that was three or four years ago.

Ms. Kassel stated I was told as a Board member that the golf course did not want us managing their ponds.

Ms. Kramer stated that was erroneous. That was not right.

Mr. Hamstra stated that is why the map shows blue outside the golf course for District-maintained ponds, and inside the golf course we did not do the ponds but the control structures. If you are telling me that we also maintain the ponds, I will update the map.

Ms. Kassel stated they do not belong to the District, I do not think, but we are obligated to maintain them because they are part of the stormwater management system.

Mr. Hamstra stated I will give them a different color to distinguish that.

Ms. Kassel stated it is interesting because up north, we have problems with the common

824 <u>reed, *Phragmites*, and are always looking for cattails, but they are a problem here.</u>

825 **D. District Counsel Report**

i. Memorandum to District Regarding Surplus Property

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Ms. Kramer stated this memorandum on surplus property is how to deal with disposing of surplus property in the District. It is my understanding that this was provided for guidance only, in that, we should follow this but not necessarily for any Board action. Is that correct?

Mr. Brown stated yes, that is correct. Depending on the Board's evaluation and the property in question, the memorandum lays out three basic paths for you to consider for whenever you are prepared to make a decision about the sale or donation of any surplus property the District owns. I will give you my 10,000-foot thoughts on it. The first option is just to limit the sale or donation to non-profit or other public entities, first within the County and then outside the County. The process is a little less involved from a procedural standpoint, but of course you are talking about a more limited pool of potential purchasers. That might be a good option if the Board is inclined for policy reasons or because you had particular entities or non-profits in mind. If you want to go that route, it is a little less cumbersome but procedurally a little more constrained with respect to the parties that you would be negotiating with. The other option is under Section 274.06, Florida Statutes, and there are two paths under that Statute, depending on the value of the property. If it is less than \$5,000, there is less procedure involved, and you have a broader scope of potential buyers, including private properties in addition to public entities and non-profits. If it is greater than \$5,000 in value, there is more process involved: a public auction and the requirement to make the sale to the highest possible bidder, and a published notice, for example. You have a couple different options for the Board to weigh from a policy perspective, depending on the facts, the value of materials, and what the Board envisions.

Ms. Kramer stated they provided the different resolutions that would be used for each of the different categories. My understanding is we may have some surplus property in the vehicles that we will be scrapping once the insurance is finalized. At this time, we will take that under consideration and select the proper resolution at the time.

ii. Meeting Videos on a Third-Party Website

Ms. Kramer stated this is a question we had previously about being able to post our meeting videos on a third-party website, such as YouTube.

Ms. Kassel stated there was nothing in the agenda package regarding this, no memorandum.

Mr. Brown stated no, there is no memorandum. It is my understanding that you can post the meetings on YouTube. In particular, I think there may have been a question about

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the requirements to include closed captioning for the videos. There is no requirement to include closed captioning for those videos posted on a private, third-party site, like YouTube.

Ms. Kramer stated at this point, it seems we are allowed to do that. If the Board is interested in doing that, I think we should just go ahead and entertain a motion to permit that to be done.

Ms. Kassel stated I do not know who is going to do it, but I will make that motion.

Ms. Kassel made a MOTION to approve Mr. Leet posting meeting videos on YouTube for public consumption.

Ms. Kramer seconded the motion.

A Resident stated if you put Mr. Leet's name in the motion, you will have to amend it later when he leaves the Board.

Ms. Kramer stated we can just say "the Board."

Ms. Kassel AMENDED the motion to approve the Board posting meeting videos on YouTube for public consumption. Ms. Kramer seconded the amendment.

Upon VOICE VOTE, with all in favor, unanimous approval was given to the Board posting meeting videos on YouTube for public consumption.

Ms. Kassel stated when Mr. Leet is no longer on the Board and is no longer posting these, just because he is not on the Board does not mean he cannot record them via Zoom and post them on YouTube. But my question is, what happens that we have now approved this, and Mr. Leet moves or is no longer able to post them.

Ms. Kramer stated the Board will have to readdress it at that time.

iii. Right-of-Way Mowing Responsibility 894 Mr. Brown stated I believe we provided an er

Mr. Brown stated I believe we provided an email in your agenda package that Mr. Michael Eckert prepared, laying out the summary of his findings regarding this issue, in particular focused on the grass in between lots and the street, the landscaping within the rights-of-way in that area. The bottom line is reflected in the materials in the agenda package, that the District has the ability to maintain that area if it would like to because it owns that area, but there is a <u>clear</u> requirement in the covenants and restrictions for the community that imposes an obligation on the adjacent property owner to maintain that strip

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of grass and the landscaping. In terms of obligations of the District as opposed to rights, the District has a minimum obligation to maintain it at the level required by County code. I believe the covenants and restrictions impose a higher standard on the property owners to maintain it to the standard in the community, which would exceed the bare minimum required by County code. Beyond that, if there is a life or safety immediate issue, the District should address it and not try to address through, for example, working with the HOA for the home owners to maintain that area. I think that is a basic summary of what Mr. Eckert provided for the agenda package. I can address any questions if there are any. Ms. Kassel stated I will just say that the memorandum in the agenda package is the result of some residents coming to the meeting last time and asking about the legal authority to require residents to maintain their easements: the area between the sidewalk and the curb. The developer had decided it would be included in landscaping on the boulevards, namely Five Oaks Drive, Cat Brier Trail, and Schoolhouse Road, because those are the boulevards that everyone passes when they come to look at a house to buy. The developer included that. In an attempt to save money, partly, and also in an attempt to make things more equal because the people who lived in those homes for 20 years have the benefit of not having to pay or deal with the maintenance for those areas, we thought it was time to return the responsibility over to the people who own those lots for maintenance of those particular areas and also save the District—and all the residents—money at the same time. That was the thinking behind returning, or turning over, the maintenance, which includes fertilization and weeding. We will continue to water because the irrigation system runs under there. The District will continue to water and maintain the irrigation for those areas, but residents are required to fertilize, mow, weed, et cetera in those areas. At the last meeting, several people asked how we can require them to do that. So we asked our attorney to look into the legality of the District turning this area over to owners to maintain and now it is your obligation to maintain it. This memorandum in the agenda package explains why it is legal.

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930 Ms. Kramer stated excellent summary.

931 Ms. Phillips stated I believe it was \$17,000 the District will save.

Ms. Kassel stated through Servello. Another vendor was \$120,000.

Ms. Phillips stated I just figured out how much if we did all of Harmony, so everyone

is treated the same, because they do not take care of my verge. For mowing, there are 1,580

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937	homes, and at \$17,000 for approximately 100 homes, it is \$170 per year for each home.	
938	For 1,580 homes, it would be \$268,600.	
939	Ms. Kramer stated that is considerable.	
940	Ms. Phillips stated that is if we want it to be fair. We all have verges. Why are some	Deleted: easements
941	people getting theirs taken care of? I understand why the original developer did it, but we	
942	are not him.	
943	Ms. Kramer stated thank you for that analysis.	
944	Ms. Phillips stated I drove Mr. Perez and Ms. Montagna crazy. They just wanted to	
945	understand what I was asking, and I got it finally. I suspect we do not want to take a motion	
946	to maintain everyone's <u>verge</u> , to the tune of \$268,600.	Deleted: easement
947	Ms. Kramer stated that was at \$17,000.	
948	Ms. Phillips stated yes, that was at the low estimate.	
949	Mr. Leet stated while we are discussing this, I guess this goes to one of the proposals	
950	we discussed earlier, I agree we definitely have the legal standing to make this change and	
951	treat all the property owners the same way, where they are required to maintain that area	
952	in front of the sidewalk. In this particular case, though, in the past where the District had	
953	been responsible for the maintenance there and that maintenance was lapsing, and now we	
954	are throwing the switch and saying it is the owners' responsibility, I think we should at	
955	least look at that. There may not be a perfect solution to this, and maybe this <u>blows</u> away	Deleted: goes
956	how much we save in that first year and then it is a savings going forward, but I think we	Deleted: when
957	should at least consider making sure that when we turn over this responsibility that we are	Deleted: money the
958	at least leaving it in decent shape, and if it had lapsed, we address it.	
959	Ms. Kramer stated I understand what you are saying. We had several proposals for the	
960	frontage on just one home or a number of them. One proposal was \$1,000 per home to do	
961	the grass in front. This latest one was \$1,600 for one home, and then multiply that times	
962	100 homes.	
963	Mr. Leet stated I am just bringing it up for consideration. I do not think all 100 homes	
964	have lapsed.	
965	Ms. Phillips stated we can make decisions on an individual basis.	
966	Mr. Leet stated that is something maybe Inframark can look at.	
967	Ms. Kassel stated I would like to see, at least minimally, leaf removal, fertilization, and	
968	checking that the irrigation is working correctly.	

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974	Ms.	Kramer	asked	as a	one-time	event?

975 Ms. Kassel stated yes.

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- Ms. Kramer stated we can ask Inframark for a proposal to do that.
- 977 Ms. Phillips stated there is also an option of putting down groundcover if you do not 978 want grass. I am in the process of fixing up my yard, and I see some really nice groundcover 979 on some of them.
- Ms. Kramer stated that is what we have discussed because they are very shaded.
- 981 Ms. Phillips stated for people who park in front of their house instead of the garage, 982 they are walking over it many times a day.

Ms. Kassel stated there is a particular house on Cat Brier Trail that we were requested to look at over a year ago, actually a number of areas. The problem was, the leaf litter had not been picked up, the irrigation had been turned off, it had not been fertilized, and it was just being ignored. As I mentioned at the last meeting, I did not feel good about turning over these easements to homeowners to maintain when the District had not maintained them very well. Please look into it.

Mr. Short stated this falls under the residents' responsibility due to the HOA. Does the HOA also dictate what kind of groundcover can be there and what kind of grass and things can be put there?

An HROA board member stated yes.

Ms. Kramer stated Inframark will be looking into doing a survey of what might be needed and what the cost would be to do some preliminary work to get those areas up to par at this time. We will bring it back for the December meeting.

iv. Consideration of Resolution 2023-02, Use of Private Emails

Mr. Brown stated you have a resolution in the agenda package, which establishes a policy reflected in Exhibit A thereto for use of District email addresses by Supervisors. The policy, in short, requires Supervisors to use those email addresses. In the event you receive an email that would be a public record concerning District business at your private email address, it would require a Supervisor to forward that to their District email address for purposes of maintaining public records and ensuring those records are preserved.

Ms. Kramer stated a little background behind this is, when we were looking into the legality of the RV parking area and storage area, it came to our attention that a previous Board member had been using his personal email address, and so very little, almost none of the items that are supposed to be in our public record repository dealing with that issue

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are in them. We wanted to immediately clean that up and get all the Board members now and in the future to use District email addresses. I think it was an <u>incipient policy in the</u> past that we all use our District email addresses, to be sure we maintain the public records. It was not complied with, and it may end up costing the District money to regain those public records. That is also being looked into, to basically close the barn door.

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Ms. Kassel made a MOTION to approve Resolution 2023-02, regarding use of private email addresses.

Ms. Phillips seconded the motion.

Mr. Leet stated I want to make sure this resolution is strictly talking about email communication. If communication is taking place by, say, text messages, does that need to be included in this or handled separately? I want to make sure we all understand.

Ms. Montagna stated you should not be communicating District business via text. We try to stay away from that. In the case where you do, yes, that is subject to a public record, as well. I can let legal opine on that, but you should try to stay away from that.

Mr. Brown stated the resolution itself does not speak to text messages or other forms of communication. It is specific to emails. That is correct, whatever the form of communication, if you are creating a record regarding communication of District business, that would constitute a public record, whether it is on Facebook or through a text message. All those things could potentially end up being public records, and there would be an obligation on the part of the District to maintain. Sometimes, those things are unavoidable. As to the comment that was just made, if there are instances where communication of District business or back-and-forth between a resident and a Supervisor, for example, by text message, I will ask you to take a screenshot of that and email it to your District email address. We try to avoid those things unless it is something the District has a plan in place to ensure that its records are being maintained.

Ms. Kramer stated a question for Ms. Montagna, <u>for</u> yourself, and Mr. Perez<u>are</u> your text messages with Supervisors maintained as public records at this time? Being that you have Inframark phones and are the public records custodian, if we are texting you or Mr. Perez or another Inframark employee, do those then get catalogued? Or should we be taking screenshots and saving them to our emails?

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Ms. Montagna stated anytime that I send texts to a Supervisor, if I am traveling or something and cannot get to my email, I usually follow it up with an email, but we will make sure those are screenshot and deposited in the District files.

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Upon VOICE VOTE, with all in favor, unanimous approval was given to Resolution 2023-02, regarding use of private email addresses.

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v. Basketball Court

Ms. Kramer asked does Mr. Brown know about this issue, as far as the letter of request? Mr. Brown stated yes, I do. I am familiar with the background on this issue and that there is an issue with the leveling of the basketball court and pooling or puddling issues because there are some deviations in the surface of the basketball court. I also understand there were some <u>preliminary</u> representations by a representative of the contractor who did that work and they were going to work with the District to make repairs. That did not happen, and I believe we received some correspondence from an attorney retained by the contractor demanding payment of the remaining amount under the contract to be paid. Our recommended course of action would be to prepare a response to that demand letter, explaining the contractor's failure to perform and stating payment will not be made until the defects are addressed. We cannot make any promises at this point about what the outcome would be from this point going forward. In my experience in the service industry, you end up with some sort of what I call settlement, posture, where maybe you do not get everything you might want out of this, but it is some sort of resolution for the District, and certainly not just turning over what remains to be paid on the contract given the failure to perform. We will evaluate how things proceed from here, but as an initial first step, our

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Ms. Kramer asked do you need any direction from us?

recommendation is to prepare a response to that letter.

Mr. Brown stated no, I do not believe we need any direction. If the Board has any questions or if there is a desire to consider alternatives, the Board has them, but this is our recommended next step.

Mr. Leet asked do you have the information we collected about the performance not being to the contract?

Mr. Brown stated I believe we do. I think Mr. Haber has all that. I would ask if there is anyone in particular we should be coordinating or interfacing with on preparing that letter,

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or if the Board would like to appoint a particular Supervisor—the Chair or Vice Chair, for

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production of those records.

opposed to as a representative of the District.

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1084	example—to provide final review and approval of the response.	
1085	Ms. Kassel stated I am happy to let the Chair review and approve if she wants to.	
1086	Ms. Phillips stated I am, too, since she is the one who measured all the depths and is so	
1087	familiar with it.	
1088	Ms. Kramer stated that, I am. Yes, I will go ahead and do that if you will let Mr. Haber	
1089	know I will be his contact on this. Hopefully we can resolve this to everyone's satisfaction.	
1090	Ms. Phillips stated they sounded agreeable on the phone that night when we brought it	
1091	up. It does not appear they made any attempt to rectify it, other than to go straight to their	
1092	attorney.	
1093	Ms. Kramer stated in fact, they did not even invoice us for the final payment. They just	
1094	sent a letter from the attorney. That speaks volumes. I looked back through the minutes,	
1095	and the key statement is, "Mr. Leet stated we are clear there will be some water. I think we	
1096	are talking about one-eighth inch versus three-quarters inch." The representative from	
1097	AAA Court Services, Ms. Leonard, stated, "yes and that is a very large difference. We	
1098	definitely need to correct that issue."	Deleted: will
1099	Ms. Kassel stated then she said she was going to check with the owner of the company.	
1100	Apparently, he must not have agreed.	
1101	Ms. Kramer stated yes, this is where we stand right now. We will work to have it	
1102	resolved. I would love for them to come back in and fix that ponding issue. We will do our	
1103	best to do what is best for the District on this.	
1104 1105	vi. MiscellaneousMr. Brown stated I will relay these issues to Mr. Haber and Mr. Eckert.	
1106	Ms. Kassel stated I have a question about the public records from our previous legal	
1107	counsel, whether or not they have been received, and what the status is.	
1108	Mr. Brown stated they have not been received. It is my understanding that our office is	
1109	working on a sternly worded letter to your former counsel and some others with regard to	

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Ms. Montagna stated I am not sure if Mr. Haber or Mr. Eckert had updated you

regarding Mr. Leet's question about placing videos on YouTube. I do not know if you have

that information, but it came down to yes, we can place them on YouTube as a resident, as

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1 183	Ms. Phillips stated we have been talking about the RV lot, but at the meeting last month,
1 1184	we finally made the decision to close it because of the County codes and the expense. It
1185	was difficult. But then, all of a sudden, we discussed when we are going to close it, and we
1186	jumped on it. This has been eating at me since last month because they were not going to
1187	get their letters until November, and now we are in the busiest time of the year with the
1188	holidays and Christmas coming. I really do not think the County would do anything to us
1189	if we gave them even until March 31, 2023. The ones with huge vehicles will take some
1190	doing. We could do the end of their lease or March 31, 2023, whichever comes first. If
1191	someone's lease ends at the end of December, then they have to move it.
1192	Ms. Kramer stated I want to provide it because I think it is important. We are in this
1193	situation because a Board member withheld a lot of information from the entire Board.
1194	Ms. Phillips stated yes.
1195	Ms. Kramer stated I did inquire of our legal counsel and of our District manager as to
1196	the liability because someone posted that we have insurance to cover any liability. They
1197	investigated, and just like any homeowner's insurance, our insurance has the same out, that
1198	if we are operating any kind of facility or amenity that is not in compliance with County
1199	codes, they do not cover us.
1200	Ms. Kassel stated <u>but</u> we have been operating it for all these years.
1201	Ms. Kramer stated I want you to be aware that we are hanging out on a limb. That being
1202	said and you now having all the facts before you, I would entertain a motion if the Board
1203	so desires to change the final date of closing.
1204	Ms. Phillips stated I had one other idea, too. Can I bring that up now?
1205	Ms. Kramer stated you certainly may.
1206	Ms. Phillips stated we have 73 spaces, and it will cost approximately \$500,000 to do
1207	the whole road going back there.
1208	Ms. Kassel stated it was less than that. It was the road, fencing, landscaping, and
1209	lighting.
1210	Ms. Phillips stated I heard only \$500,000.
1211	Ms. Kramer stated let me add this, though. The one thing we never got to was the cost
1212	of actually improving the lot itself. The County is requiring us to actually pave the area
1213	road in there. They gave us a waiver on paving; they let us work a deal with Florida Gas
1214	Transmission, which ended being enormously expensive anyway. But they did not waive

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1219	or negotiate the requirement to pave into and all the driving lanes throughout. That will be
1220	additional funds. It will be \$500,000+.
1221	Ms. Phillips stated just to present my idea, I will use my estimates. I found out there
1222	are 73 spaces. I already did the calculations, so I will use my numbers.
1223	Ms. Kramer stated I understand.
1224	Ms. Phillips stated there are 73 spaces. Maybe that could be more or fewer depending
1225	on the layout if it got paved. To raise that \$500,000, it would be \$6,850 per rental space.
1226	Some are bigger than others, but I am using straight calculations. If people really want this
1227	RV storage and are willing to pay \$600 per month, why not? As long as it is not costing
1228	the other 1,500 residents of Harmony for them to have that lot, which is what we were
1229	trying to avoid. If they are willing to shell out the money, I do not see any reason not to do
1230	it, but it will be \$600 per month to store their vehicles.
1231	Ms. Kramer stated it will be something more than that with the additional paving.
1232	Ms. Phillips stated yes, but still, I guess maybe we should have given that as an option.
1233	Some people may say they want to keep their RV there and are willing to pay it. But we
1234	need all 73 to say that.
1235	Mr. Leet stated it does not work to piecemeal it. What if only eight people are willing
1236	to do that?
1237	Ms. Phillips stated that is why I just said, 73 of them should do it. This was an idea I
1238	came up with. We all felt bad about closing it, but we do not have a lot of options. Of
1239	course, we could just wait until we can bring it in from the other direction.
1240	Ms. Kramer stated if we can get it to that point, it makes it much easier.
1241	Ms. Phillips asked does anyone have an idea how much it costs to rent an RV storage
1242	lot at one of the storage facilities?
1243	A Resident stated \$200 for an RV.
1244	A Resident stated \$180.
1245	Ms. Phillips stated so you would not want to pay \$600 to keep it here.
1246	The Resident stated it would not be a good amenity.
1247	Mr. Leet stated we have mentioned the other approaches. The Harmony Golf Preserve
1248	owns that entire property to the northwest of the parcel. Have we approached them? I want
1249	to say this happened in the past, but have we at least approached them to see if there is any

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Ms. Kramer stated this is a modular building that then the community that has it dreseds it up with a pergola out front, which made it look so much nicer than our field services trailer currently does. I wanted to let you know it does not have to be a big, ugly trailer sitting out there, nor would we want it to be. We also have a trailer rental currently, which is \$490 per month. If we are going to do this, we may want to buy a trailer or even a portable classroom and fix it up like this. I cannot see us doing something that would cost us hundreds of thousands of dollars. It just does not make sense at all for what this use is. Mr. Israel brought for each of you a handout that basically shows our PD approval for Harmony. It also shows what the different categories are. Up above, it shows community maintenance facilities. If you run across, it shows where they are permitted. Basically, they are permitted in every category except conservation area. If we did not want to look at the location we are currently discussing, we would have to find something we owned somewhere else in the community. This is just for you to look at and get familiar with to see if there is some other location. The deed of dedication, as we mentioned, does have that easement over it. When I spoke with our legal counsel, he said that there is a possibility, if we do not get it cleared, that if we put something there, they could come in and say they want to use the whole area for parking and have an easement to do it. He also indicated it may be very hard for them to get us to move. It would be a back-and-forth. We have already seen that the finance people, based on what we went through with Harmony Cove, are not comfortable with the easement language and feel it could be broken. Again, it might behoove us to use a modular or easily moved structure, just in that case. I would not want to jeopardize a lot of the District's monies putting something permanent in and then having to move it.

Mr. Israel stated you could do something semi-permanent, where you would actually have pillars versus a foundation, so it would have a crawl space. Then that building could potentially be relocated, versus having a slab. That is where you would fall in the semi-permanent. It just depends on the budget and what you are looking for in terms of use, as well. Do we want to have a garage door so we can store some of our supplies in there, like the Umax? Or are we looking to keep it similar to where we are at, which is probably what you will get with a trailer, more of an office space.

Ms. Kassel stated we have no idea what the cost of these things are.

Mr. Israel stated I think you also need to provide a budget. If we are not 100% sure what we want, whether building material or permanent versus semi-permanent modular, if

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1357	we can get a budget and an idea of the use we want, I go back and can look at providing
1358	the Board with some options, maybe across the whole board, as long as I have a budget
1359	that I can use.
1360	Ms. Kassel stated we have no idea what a reasonable budget would be. I would like to
1361	keep it low, like \$60,000 or less, but I do not know what we will get for \$60,000.
1362	Ms. Phillips stated if it had a meeting room, we would save a monthly meeting fee.
1363	Ms. Kassel stated we are not paying anything for this meeting room.
1364	Ms. Phillips stated some day, we might have to.
1365	Ms. Kassel stated you will not get that in a trailer.
1366	Ms. Phillips stated we could get a modular.
1367	Ms. Kramer stated a portable classroom or something like that.
1368	Ms. Phillips stated you can also do a concrete block.
1369	Mr. Israel stated you also have options of steel-style workshops that are a lot nicer than
1370	they used to be. Those can run anywhere from $\$15,000$ to $\$30,000$ for the structure, and
1371	then the foundation. Concrete can be expensive.
1372	Mr. Hamstra stated it is anywhere from \$150 to \$175 per square foot if you were to
1373	build a house, if you want to scale that back and want x number of square feet for Mr.
1374	Morrell's new area.
1375	Mr. Israel stated that is another thing to take into consideration, where a shop like that
1376	is the internal build-out, but that can potentially be something over time, however you want
1377	to look at that.
1378	Ms. Kramer stated these are some things we want you to think about, and we can bring
1379	it back to the December meeting for further discussion. Inframark will continue to reach
1380	out and look at different options and bring this back.
1381	Mr. Israel stated I will start with \$60,000 as a baseline.
1382	Ms. Kassel stated I just threw that out. I do not know how the rest of the Board feels
1383	about it. I also do not know what kind of site development costs we would have, either
1384	within that or on top of it.
1385	Ms. Kramer stated luckily, I pulled up the Harmony <u>Cove</u> . They did extensive work in
1386	that area, and sewer is right there. In fact, that is the lift station that is fenced in that area.

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that area, and sewer is right there. In fact, that is the lift station that is fenced in that area. It looks like site development requirement is one parking space for every 500 square feet

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in the building. That will not be a big deal. I think we can, right now just on that little street apron that comes in there, probably park three cars, at least.

- Ms. Kassel stated it would be great to have a garage that could fit our vehicles.
- Ms. Phillips stated also when they are working on something and it starts raining, they
- 1393 are indoors and can keep working.
- Ms. Kramer stated or under cover.
- 1395 Ms. Phillips stated yes, under cover is what I meant.
- Ms. Kassel stated back in early 2019, I paid about \$20,000 for an 18-foot by 22-foot
- garage, but it is just metal framing and corrugated metal sides with corrugated metal roof.
- 1398 I imagine costs have gone up.
- Mr. Israel stated they are actually fairly reasonably priced for those.
- Ms. Phillips asked are any of the high schools or colleges around here training people?
- 1401 Do they ever get involved in projects like this?
- Ms. Kassel stated typically when you buy one of those kinds of buildings, you buy a
- 1403 kit and they come and install it. That is included in the price.
- Ms. Phillips stated for the other things we are looking at, we can see if there is a shop
- teacher at the high school who would like to take that on.
- Ms. Kramer stated I have been in areas where they have done that, where the high
- 1407 school actually builds the structure to your specifications as a project, and then it is
- transported and set up on your lot.
- 1409 Ms. Kassel stated at the very least, maybe a pergola <u>if not the</u> building.
- Ms. Kramer stated so those are all considerations for everyone to think about. In not
- knowing where it might go and knowing it is important that we move with all haste in this,
- 1412 I did reach out to the golf course folks because we did have field management, and that
- area is perfect. Field management blends with golf course management. They will reach
- 1414 out to the owners. The owners were confused as to why we moved out of there in the first
- 1415 place. It seems Mr. Fusilier never owned that property. They thought we moved out
- because Mr. Fusilier owned the trailer, and that is why we were ejected. He did not own
- the trailer at all, so that seems to be why we are here. He said that he would check to see if
- the owner would be amenable to us moving back there for a short period of time during the
- 1419 transition period, or if we could work something out long term. That would be an ideal
- location. The water and sewer, electric, everything is right there ready to just hook up.

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Ms. Kassel stated yes. Before the previous meeting, I had sent out a list of suggested
locations. Some are along Lakeshore Park where it was not going to be close to any
sidewalks or any facilities, so it could be messy and not in an area where dogs are passing
by or children who could pick up seeds that could potentially be poisonous. There is the
area by the pavilion between the pavilion and the entry into the parking lot for Lakeshore
Park. There is an area sort of by the bat house, which is behind the pond. There are other
large strips of land in front of the pond where there is a pretty big margin between the
sidewalk and the pond where it could go. Any of those locations would have a lot of
community visibility.

1505 Ms. Kramer stated without endangerment.

1506 Ms. Kassel stated exactly.

Ms. Kramer stated the area you mentioned between the pavilion and the entrance to Lakeshore Park, those trees in that area that are going down toward the docks are kind of waning. I guess they are elms and others and are not looking very healthy. Maybe that would be a good place.

Ms. Kassel stated the only thing is, a bunch of trees are there.

Ms. Kramer asked this could be on the other side?

Ms. Kassel stated yes. I do not know enough about the particular requirements if it does not like wet feet or if it does not like to be kept dry or if it does not like a lot of moisture. I do not know who can give me the answer to that.

Ms. Kramer stated I am a native Floridian who knows native landscaping, but I do not know about this species. Would Ms. Kassel be willing to take this on? I would be comfortable turning it over to you to locate it and follow up on it, if you are willing to do that.

Ms. Kassel stated yes. It grows in a variety of soils. Once established is highly tolerant of drought and salt. It does not say anything about moisture. My suggestion is between the pavilion and the entrance where everyone passing by would see it, and they do not have to go into the park to see it. That is what I propose if we accept the tree.

Ms. Kassel made a MOTION to accept the donation of the Royal Poinciana tree from Ms. Nancy Snyder with gratitude, to be planted between the pavilion and the entrance to the parking lot.

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TENTH ORDER OF BUSINESS Audience Comments

Mr. Leet stated I apologize for all the connection issues. I think we figured it out and have stayed away from it the past hour. We have wifi that is provided by Jones Homes for us to use the model here. Usually it is sufficient, but I will look at ways we can make it a little more secure in the future. With the rest of the Board's permission, some residents have been waiting very patiently if we can permit them to take three minutes to address the Board.

- Ms. Phillips stated one gentleman started to speak and then got cut off.
- 1650 Mr. Leet stated yes, Mr. Sarlo.
- Ms. Phillips stated his three minutes can start over.

Mr. Sarlo stated I have been in the community for two years. I fell in love with the community when we first drove through. We moved here from Seattle. It was an absolutely beautiful community when we first moved in. A lot of concerns right now from my part. I will go on record that I am an active critic of the way the community is currently being run from multiple points of view. Lrun a multimillion-dollar budget. I am quite familiar with budgets. I have a procurement organization and have spent a lot of money. I understand what goes into it and what it takes. I am fully qualified to understand what goes into profit margins and understand procurement costs and going out to source stuff. When I see things that have gone into the budget, I spend close to \$4,000 per year in District assessments and maintenance assessments to live here in Harmony. I see a lot of money right now, quite frankly, going up in smoke. I understand a lot of things need to be rectified and supported in the community. I do not think the excuse should be, which I have heard multiple times, about the sins of the past of what may or may not have been done by previous Boards, but we can control what we have now. The one thing I have concerns with is the amount of expense that is being spent right now, especially in a time when people are hurting for money. I have participated in a number of these meetings. My three main items that I think the Board needs to take a look at, I heard Ms. Phillips make a comment that it is not fair for community members whether it is the RV lot or easements being maintained. Quite frankly, life is not fair. I pay a lot more money to live on a perimeter road. Those who live on interior streets do not pay as much as I do in assessments. There are benefits to living on a perimeter road rather than an interior road. Let us just put that out there for what it is. I do pay more money. I have a lot of concerns. Another item that was addressed in the meeting, as well, was it can go in the HROA and they can govern what can be done. You

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- can put down mulch or turf or rock. What is it going to look like, Board members, coming into the neighborhood when I put in turf or rock, and my neighbor has a different material, and the next neighbor has another material? My family has owned multiple trailer parks. This is not a trailer park. This is a multimillion dollar, tens of millions of dollars, community. The appearance means a lot to me because of the value of my home. If we are going to neglect the streets, especially the perimeter streets, the quote was for \$17,000 or \$20,000, it is not fair that only certain people get the benefit. My quote of the night is, life is not fair. It is not protecting the investment of the community. I think we need to ensure we are keeping that all in line. I sit here. I work from home. I have a window right in front of me. Servello has now started blowing all the debris from the golf course side over onto our side. This is not appropriate. I have told them multiple times to knock it off. It needs to be addressed. I have not seen anything that has been addressed.
 - Ms. Kramer stated thank you for your input and your time is up.
- Mr. Sarlo stated I agree this is a thankless job. I appreciate you sitting in your seats. It is a hot seat. But there is some amount of responsibility that comes with running a multi-million dollar community and lack of control.
 - Mr. Shirley asked how many certified pool operators do we currently have on staff at Harmony? The previous years, we had at least two, and I think we have zero now.
 - Ms. Kramer stated we have a certified pool operator under contract with Inframark, who is paying their fee. We have only had one in the past, although we were led to believe we had two. When we verified, that individual did not have their certified pool operators license.
- Mr. Shirley asked so we have had a certified pool operator who has been unable to fix the splash pad, diagnose the main pool, or anything else?
- Ms. Kramer stated if you want to provide more comments, you are welcome to for another two minutes, but this is not a back-and-forth.
- Ms. Kassel stated of course, we are happy to meet with you individually, or you can contact the District manager about that issue.
- Mr. Leet stated I apologize but when we were disconnected, those issues were updated by field services. We understand the heater is up and running. We are working on the splash pad. We are fixing things as fast as we are able.