## [Information for Dissemination]

- (1) Remediation of Harmony CDD PDF Records is complete.
- (2) The <u>UserWay</u> widget (under consideration for the HCDD Website) is already in use on the websites of these Osceola County Districts:
  - Remington CDD
  - ChampionsGate CDD
  - Reunion East CDD
  - Reunion West CDD
  - Anthem Park CDD
  - Shingle Creek CDD
  - Portofino Vista CDD
  - Windsor at Westside CDD
  - Magic Place CDD
  - Magic Reserve CDD
  - Stoneybrook South at ChampionsGate CDD
  - Tohoqua CDD
  - Storey Creek CDD

You may visit any of these websites to examine the widget's features and witness its capabilities.

#### **David Farnsworth**

## [Message to Gary Hutton]

What can you report about Website Accessibility Plug-Ins (for example, the <u>UserWay Website Accessibility Widget</u>); and what, if any, issue have you encountered with installing them on other websites? Finally, what has been the user experience on those websites: good or bad?

At first I thought the whole idea was just so much "fluff", but I have since realized that it may be a simple, clean, and inexpensive way (the <u>UserWay</u> example I cited is "free") to provide users with low-visual-acuity (not blind) with the high contrast screens that they need.

If there are no objections, I am requesting that you install the <u>UserWay</u> plug-in *on a trial basis* on the Harmony CDD Website. It appears that this particular plug-in is both easy to install and de-install if there are any issues.

I believe that the best position for the selector icon, given our site layout, is the default upper-right corner of the webpage. When combined with the "remediation" of District records, this will assure ADA Compliancy <u>and</u> provide truly "friendly" access to all users.

#### **David Farnsworth**

## [Reply from Gary Hutton]

#### **Benefits**

- The widget is easy to set up.
- No coding is required.
- It offers users more choice in accessing your website in a way that suits them, all in the one place.

#### **Drawbacks**

- The button to open the widget may simply be ignored by a user, meaning that they don't experience any of the widget's benefits. Hovering over the icon with the mouse shows an "Accessibility Menu" tooltip but keyboard only users won't see that and might miss the button entirely. (You can increase the size of the icon, but that doesn't mean it will be noticed!)
- The widget only remediates a small proportion of accessibility issues. Bolting it onto a site might lull the owner into thinking their site is fully compliant. Chances are there would be other accessibility issues outstanding which the widget doesn't address.
- Other tools exist to solve the same issues, and they can work across more than one site. For example, the
  "VoiceOver" screen reader is built into iOS devices and works across all applications. The Chrome <u>Focus</u>
  <u>Indicator</u> add-on works on every site opened with the Chrome browser on a desktop.

No plug-in is going to solve all the problems with a simple add-on. This will help, but is not the cure-all with all accessibility issues.

If the CDD wants go ahead and give it a try, I can get it installed and working within a day or two. I would ask for \$45.00 to perform the installation. If it doesn't meet their needs, it can always be backed out without any negative consequences.

### **Gary Hutton**

### [Follow to Hutton Message]

I agree with Gary's assessments; there is no such thing as a perfect accessibility widget/plug-in for all users under all conditions.

The attraction of the cited widget is

- (1) It is "free", and
- (2) It provides for what "screen readers" typically do not (viz., high contrast screens).

Its main benefit is not to the completely "blind", but rather to those individuals who have low-visual-acuity and need "visual assistance".

Additionally, its functionality is the same across all pc-based browsers (e.g., it is not Chrome unique).

As to "other" compliance issues, the <u>WAVE</u> tool for Chrome has been used to identify/correct obvious code related "errors" on the HCDD web pages.

I therefore urge immediate acceptance of Gary's cost proposal for a trial installation of the <u>UserWay</u> widget.

#### **David Farnsworth**