

## Facebook report August/September 2020

***On an average of 10 times per month new and existing residents contact me for information regarding obtaining Pool ID access cards and boat reservations. This is filtered out of this report.***

On August 23rd, a resident contacted CDD field services there was a limb hanging from a tree between the sidewalk and the street. CDD responded.

On August 25<sup>th</sup>, a resident notified CDD field services, there was a sprinkler head geyser going off at the East Lake entrance. CDD responded and notified HOA.

On August 27<sup>th</sup>, a resident inquired about the Cat Lake fence gate being locked. CDD responded, the area is Mr. Fusiliers.

On August 31st, a resident reported the splash pad being out of order. CDD responded and repaired.

On August 31st, a resident had a concern about wires coming out of the sidewalk next to a TOHO shut off. CDD redirected to TOHO.

On August 31<sup>st</sup>, a resident from South lakes, had a question about mowing around the ponds. CDD responded.

On September 1<sup>st</sup>, a resident inquired if they could use their personal pontoon boat on Buck Lake. CDD responded with no.

On September 3rd, a resident had a concern on the maintenance of Ashley park grounds and parks. CDD re directed to the HOA.

On September 7<sup>th</sup>, a resident inquired about Buck Lake being open for boat reservations. CDD responded, the boat reservations are not available on Labor Day

End of report.